



DELIVERY PROGRAM & OPERATIONAL PLAN PROGRESS REPORT

July - December 2024

Acknowledgement of Country

Woollahra Council acknowledges the Gadigal and Birrabirragal people who are the Traditional Custodians of this land and we pay our respects to Elders past, present and emerging.



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Digital Literary Award held at Woollahra Library, Double Bay.



National Tree Day 2024.

Executive Summary



Welcome to the progress report for Council's Delivery Program 2022 - 2023 to 2025-2026 and Operational Plan 2024-2025, for the reporting period July - December 2024. At the midpoint of

our Operational Plan for 2024-25 I would like to highlight some achievements from this period.

Council elections were held on 14 September 2024. In conjunction with the election of Councillors a referendum was held on reducing the number of Councillors from 15 to 9. By a margin of 555 votes it was decided that Woollahra will retain 15 Councillors, and my congratulations to our 9 returning Councillors and to the 6 new Councillors I offer a warm welcome.

The newly-upgraded Lyne Park Playground in Rose Bay was opened on 14 August with the final elements being added in November. This showcase playground on the harbour foreshore includes a double flying fox, seven types of swings for all ages and abilities, sensory and water play areas, new landscaping and seating and a spectacular flying boat centrepiece, a reminder of the site's history as the former Rose Bay International Airport. Strong interest and participation during the community consultation helped shape the final design for one of our most loved children's play spaces.

The Vaucluse Bowling Club & Community Facility opened on Saturday 17 August 2024, following a \$3.74 million upgrade. This magnificent facility boasts updated facilities for recreational activities, meetings, community groups and family gatherings featuring accessible bathrooms, a commercial kitchen and sustainability upgrades, including a new solar system and water tanks. Retaining the bowling green for Vaucluse Bowling Club members and visitors, it is also the site of a Maternity and Child & Family Health care onsite service provided by South Eastern Sydney Local Area Health.

New park furniture was rolled out across the LGA as part of our ongoing program of improvements to public spaces and recreation facilities. Other completed projects were landscaping at Robertson Park, Chiswick Gardens, Bay Street and Goomerah Crescent Reserve.

More than 150 library members have registered for after hours access to Watsons Bay Library. The 6 month trial of Member Access Hours began in November allowing members to use the library during 19 hours of unstaffed time following community feedback wanting more convenient access to Watsons Bay Library.

On 20 September the Home Library service launched a collection of Memory Boxes that contain a range of tactile resources and mementos to spark memories, promote conversation and maintain connections with people living with dementia. The 5 themed boxes are useful for inspiration in creating your own, or to help provide meaningful interactions with loved ones.

As part of our goal to move to online payments and improve the customer experience, on the 1st of July we launched an online option to purchase Resident Parking Permits. Now residents can choose to visit the Customer Service centre in person to apply for their Resident Parking Permit each year or choose to complete their application online and receive their permits by post. 61% of residents have chosen the online option in the first six months of operation.

After seven successful years the Solar My School program has completed its journey. 9 schools in the LGA installed solar rooftop power through this program with Council providing specialist technical advice and support for utilising the financial and environmental benefits renewable energy. The success of the program led to its being expanded to 13 other LGAs around NSW and was the recipient of many awards for leadership and design, including NSW Green Globes, Cities Power Partnerships and LG Professionals Association National Award. The sister program, Solar My Suburb, continues to grow, with the National Council of Jewish Women proceeding to tender for a 20.6 kW system.

The Rose Bay Bike Day on 24 November at Lyne Park saw 35 bicycles receive a free mechanical tune up, as well as e-bike test rides, and collection of unwanted bicycles and scooter for recycling or re-use.

In the second half of 2024 Council supported a number of proactive and innovative placemaking & economic development events. Our Business Event series, Doing







Business in Woollahra, launched during NSW Small Business Month with a workshop “Marketing without Money and AI Tools” on 29 October, followed up with a networking night in December at Woollahra Library at Double Bay with 160 local business owners and managers. Our Business and Placemaking Grants for 2024-25 include funding to facilitate the success of the Woollahra Festival 2025 in late March 2025.

We look forward to continuing to achieve great results for the Woollahra community in 2025.

Craig Swift-McNair,
General Manager

Understanding this report

We have used a traffic light system to indicate the progress of our Operational Plan actions:

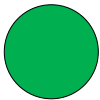
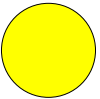
	Completed / Achieved		Not yet commenced
	Delays		No progress
	In Progress		Further steps

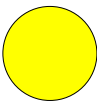
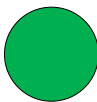
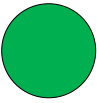
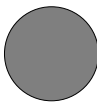
Notices of Motion




A Notice of Motion (NOM) is a request for action adopted by Council during the financial year. Councillors can raise a NOM at formal Council meetings. NOMs are not resourced in the adopted Operational Plan and related Budget at the commencement of the financial year and therefore resources with which to undertake the actions from a NOM, will normally form part of the consideration by Council prior to adopting a NOM. Where resourcing is required to deliver a NOM action/s, this may lead to delayed delivery of already adopted Operational Plan actions. Council staff will keep Councillors informed of any potential delivery impacts to existing Operational Plan action as a result of a NOM or NOMs being adopted by Council.

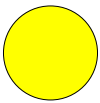
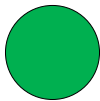
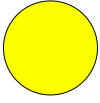
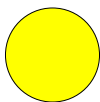
In the following pages, NOMs are reported in two ways: New – being those NOMs received between July - December 2024; and Previous Notices of Motion. There are three possible statuses: Completed, In Progress or Not Yet Commenced during this reporting period.




In the period 1 July – 31 December 2024, new NOMs as listed below were received. This list reflects the status of the report as at 31 January 2025. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C.




NOM Date	NOM Subject & Brief Description	Status
Environment & Climate Change		
16/12/2024 	Rewilding Rushcutters Bay Project Initiative Arrange a Councillor Briefing in early 2025 with the proponents of the Rewilding Rushcutters Bay project, in order for the proponents to provide information to Council about this project and its potential for reimagining Rushcutters Bay.	Completed; Briefing has been scheduled for Monday 3 February 2025.
Waste & Cleansing		
12/08/2024 	Recycling Furniture for Those in Need The GM report on how Council can partner with charities such as Relove with a view to collecting high-quality, functioning furniture that is currently left out as part of scheduled Council clean-ups and providing this furniture for those in need, with that furniture otherwise being sent to landfill.	In Progress; A report will be presented in April 2025.

NOM Date	NOM Subject & Brief Description	Status
Parks, Trees & Recreation		
08/07/2024 	Playing Fields & Netball Courts for Girls Sports Report on opportunities to install netball courts and further tree planting around Woollahra Ovals 2 & 3.	In Progress; Current investigations have commenced at Woollahra 2 & 3 on the opportunities of multi courts catering for netball. A report to Council will be presented in Q3 FY24/25.
12/08/2024 	Female Change Rooms - Eastern Suburbs Rugby Union Football Club Prepare a report at an October 2024 Council meeting that details options for Council to contribute \$500,000 towards the construction of female change rooms at the Woollahra Council owned land at Eastern Suburbs District Rugby Union Football Club.	Completed; The report was presented on 28 October 2024.
Land & Building Services		
28/10/2024 	Trumper Park Tennis Courts Tender Request that Council exclude multi-use sports from the upcoming tender for the lease and operation of the tennis courts and kiosk at Trumper Park, with the tender inviting submissions for the exclusive use of tennis only.	Completed; The tender documents have been amended to exclude multi-sports. The tender is scheduled to be advertised in February 2025.
Transport & Engineering		
22/07/2024 	Boats, Trailers & Advertising Provide a report on how to reduce number of boats & trailers parked in the LGA including appropriate signage on streets and that the Mayor write to the relevant Ministers and the Member for Vaucluse and Member for Sydney seeking their support to implement restrictions on State Roads where required.	Not Yet Commenced; Council staff will commence this investigation and prepare correspondences to seek support from Local Members and Minister. A report, which will expand on the previously adopted Boat & Trailer Guidelines, will be likely be presented to Council in June/July 2025.

NOM Date	NOM Subject & Brief Description	Status
22/07/2024 	<p>40km Woollahra Requests staff to prepare a report outlining the process required to implement a 40km/h speed limit for all non-arterial roads in the suburb of Woollahra.</p>	<p>Not Yet Commenced; Council staff have not commenced this project as yet, as currently there are two projects within the Traffic Capital Works Program to deliver and these are Queen Street, Woollahra and Rose Bay Centre 40km/h HPAA's. A report outlining the process required to implement HPAA's will be prepared mid-2025 following the construction of these HPAA projects.</p>
28/10/2024 	<p>Truck Movements Prepare a report to Council on whether: A. It is possible or reasonable to place load and length limits on construction and demolition heavy vehicles using residential streets through conditions of consent; B. There is an avenue to levy for the cost of road repairs based on the impact of frequent construction and demolition heavy vehicle usage on residential streets; C. The number of movements of heavy vehicles through residential streets can be limited and in what manner; D. Applicants can be required to provide a heavy vehicle movement plan as a condition of consent (outlining frequency, load and number of vehicle movements through residential streets) and the manner in which compliance with such plan will be implemented; and E. Consider how limiting the load, truck movements and the size of the vehicles can be enforced.</p>	<p>In Progress; Council staff have commenced investigations on identifying reasonable measures and/or conditions which will assist in the possibility of setting load and length limits to heavy vehicles travelling to and from development sites. It is anticipated that a report will be presented to Council before 30 June 2025.</p>
25/11/2024 	<p>Monitoring Effectiveness of 40km/h High Pedestrian Zones Prepare a report on whether or not our 40km/h zones are having any impact on traffic speeds and if not, then how we better communicate, monitor and enforce these speed limits.</p>	<p>Not Yet Commenced; Council staff have not commenced this investigation as yet. A report outlining the process required to implement HPAA's will be prepared mid-2025, as part of another NOM, however this matter will be investigated and a report will be prepared concurrently with the NOM relating to 40kmhr HPAA.</p>

NOM Date	NOM Subject & Brief Description	Status
Strategic Planning, Heritage Conservation & Place		
11/06/2024 	Establishment of a Design Review Panel Prepare a report on the formation of a Woollahra Design Review Panel. The panel is to include experts and independent design professionals appointed by Council for the purpose of providing constructive feedback on the design quality of development proposals and their affinity to local context.	In Progress; Staff have researched the benefits and constraints of introducing a Design Advisory Panel, which included consultation with a number of Sydney Councils with established Design Advisory Panels. It is anticipated that a report on this matter will be presented to a meeting of Council in the first half of 2025.
12/08/2024 	Bay Street Initiative – December Event Supports in principle the proposal presented by the Bay Street Initiative for a street and precinct activation in Double Bay.	Completed; Council staff are continuing to support BSI as their progress their activation events for Double Bay.
28/10/2024 	Investigation of opportunities for Council to acquire Boarding Houses in the Woollahra Municipality and its Surrounds Prepare a report identifying the opportunity for Council to acquire suitable boarding house sites in the municipality and/or its surrounds in order that Council may directly deliver some form of affordable housing for low-income residents and essential workers. See NOM for further detail.	In Progress; A report on this matter is being progressed to a meeting of Council in the first half of 2025.
Compliance		
26/08/2024 	Promoting only Quality Construction The Mayor writes to the Minister for Better Regulation and Fair Trading to urge the NSW Government to continue the important work of Project Intervene etc. The GM writes to Charas Constructions Pty Ltd and advise that Woollahra Council notes that the Woollahra Council award that their website promotes does not appear to have been awarded to Charas Constructions and that it should remove all endorsement by or	In Progress; Letter sent to Minister for Better Regulation and Fair Trading as per Part B on 13 September 2024. Letter sent to Charas Construction as per Part C on 13 September 2024. When advised of any order issued by the Office of the Building Commissioner NSW under the Residential Apartment Buildings (Compliance and Enforcement Powers) Act 2020, Council makes a record of the order in its Orders database. Any person applying to Council for a certificate under section 735 of the





NOM Date	NOM Subject & Brief Description	Status
	<p>reference to the Council award. Prepare a report on building works in the Woollahra Council area that have been subject to orders by the Commission.</p>	<p>Local Government Act 1993 is provided with a copy of the Building Commissioners notice or Order if current at that time.</p> <p>An update on identified development sites in the Woollahra Council area will be provided as part of our quarterly Register of Current Land and Environment Court Matters for Development Applications and Register for Court Proceedings for Building, Environment and Health Control Matters report to Council.</p>
Governance		
<p>08/07/2024</p> 	<p>Council's Procurement Policy Request that Council re-affirms its support for Council's Procurement Policy and that no changes are made that incorporates the racist Boycott, Divestment and Sanctions campaign.</p>	<p>Completed; No changes have been made to the policy.</p>
<p>26/08/2024</p> 	<p>Litigation Protocol Policy Present a six-monthly report in February and August of each year to Council (via the Environmental Planning Committee) on the operation of the Litigation Protocol Policy and any live legal matters captured by the Litigation Protocol Policy and any other related matters deemed appropriate by Councillors.</p>	<p>In Progress; Report to EPC Committee anticipated in March 2025.</p>
<p>28/10/2024</p> 	<p>Revised Woollahra Local Planning Panel (WLPP) Community Membership Appoint the following persons as additional Community Representatives to the WLPP from 1 November 2024 to 1 June 2025</p> <ul style="list-style-type: none"> · Luise Elsing · Nicola Grieve · Isabelle Shapiro OAM. 	<p>Completed; The three representatives were appointed to the WLPP in December 2024.</p>

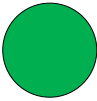
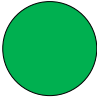
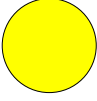
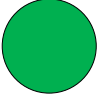
NOM Date	NOM Subject & Brief Description	Status
28/10/2024 	<p>Amendment to clause 7.3 of the Code of Meeting Practice Request that Council amend Clause 7.3 of the Code of Meeting Practice to read, "A Councillor is to be addressed as 'Councillor (surname) unless a Councillor has given written notice to the General Manager of their preference to be addressed as Councillor (first name).</p>	Completed; Code of Meeting Practice with this amendment adopted by Council on 25 November 2024.
Community Services, Culture & Arts		
28/10/2024 	<p>Youth Council Prepare a report to a future meeting of the Finance and Community Services committee to take place in February 2025 with a report setting out better ways to engage with and hear from our youth, including the potential for establishing a Woollahra Youth Council (including a draft terms of reference), to act as an advisory Committee to Council for the purpose of increasing youth civic participation and representation across the Woollahra LGA.</p>	In Progress; Report to be presented to Finance, Community and Services Committee meeting on 10 February 2025.
Libraries		
08/07/2024 	<p>Representation of Women Request that the Arts and Culture Advisory Committee revise the current Woollahra Council plaque criteria to include words to the effect of "each year's nominations will be considered in respect to promoting equal representation of women". Consider a plaque being installed in honour of the late Lady Sonia McMahon at an appropriate time in the future.</p>	In Progress; The Manager Woollahra Libraries updated the Arts and Culture Committee on Council's resolution on 15 July, 2024 to revise the Woollahra Council Plaque Scheme's criteria to promote equal representation of women. Due to Council elections and the need to appoint new committees a paper will be presented to the first Arts and Culture Advisory Committee meeting in 2025 on this matter.




Previous Notices of Motion Completed, In Progress or Not Yet Commenced during this reporting period






The below Notices of Motion were received prior to 1 January 2024. Resourcing has been allocated to prepare responses to the Notices of Motion during the reporting period. This list reflects the status of the report as at 31 January 2025. Where a report has been tabled to the Finance, Community & Services Committee this is referred to as FC&S; where a report has been tabled to the Environmental Planning Committee this is referred to as EP; where a report has been tabled to the Strategic & Corporate Committee this is referred to as S&C.


Note: Notices of Motion reported as completed in previous progress reports do not appear in this list.

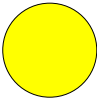
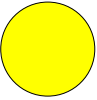
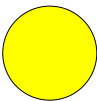

NOM Date	NOM Subject & Brief Description	Status
Parks, Trees & Recreation		
06-Apr-20 	Street Play Initiative Report on feasibility of undertaking a 'Street Play Initiative' trial in Woollahra similar to the Waverley Council Street Play initiative.	In Progress; An action has been included in the new Play Space Strategy adopted by Council 24/07/23. A report outlining the feasibility of this initiative is planned for Q3 FY2024/25.
13-Feb-23 	A Swimmable Harbour Report on the feasibility (or otherwise) of creating a more accessible, safe and swimmable harbour.	Completed; Feasibility Report on Swimmable Harbour is being reported to FC&SC on 10 February 2025.
11-Apr-23 	Synthetic Turf Requests that staff give consideration to the findings and recommendations of the Department of Environment and Planning report of August 2021, and the Chief Scientist's progress report, when reviewing and reporting a final version of its Plans of Management for Woollahra's parks and its Recreation Strategy.	In Progress; The Chief Scientists report is finalised and currently being reviewed by staff. Consideration to the findings and recommendations will be included in any future proposals. Council staff are actively involved in the State Government Synthetic Turf in Public Open Space working party.
13/05/2024 	Feasibility of further measures to protect tree canopy on private land in the Woollahra LGA Prepare a report on further development controls requiring the retention of established trees on private property.	In Progress; Initial discussions with the Tree Management Team and the Planning Team to investigate potential further controls in regards to private tree retention as part of the DA process. Report to be presented to Council in Q3 FY24/25.



NOM Date	NOM Subject & Brief Description	Status
Land & Building Services		
27-Feb-23 	Solar Canopies For Car Parking Lots And Rooftop Car Parks Prepare a report, subject to funding being considered and approved as part of the Council budget process, to investigate the feasibility of installing or providing a strategy to install raised solar canopies in parking lots owned or managed by Council.	Completed; A report in response to this NOM was presented to Council's Environmental Planning Committee on 5 August 2024.
11/06/2024 	Former Paddington Bowling Club Site The Mayor write to the relevant Minister to ascertain what steps the Government intends to take following the New South Wales Court of Appeal's judgment relating to the land claims upon the site.	Completed; A letter was sent to the Hon. Stephen Kamper MP, Minister for Lands and Property, 20 June 2024. A response was received 15 August 2024 advising there will be no further action will be taken until matters before the court are decided.
Transport & Engineering		
25-May-20 	Street Inlay Audit and Rectification Undertake an audit of all 493 street inlays (set out in Annexure 1 of report to Urban Planning Committee on 23/02/2015).	In Progress; The preparation of this report is still ongoing. Information provided as part of this Audit involves detailed information from various departments across Engineering, Planning and Enforcement and is currently being finalised. There has been a delay in this process due to limited staffing resources in 2024. a report will be presented to Council by 30 June 2025. It is noted that the Capital Works team have sourced a supplier of replica inlays and a number of previously damaged and removed inlays have been replaced as part of capital projects.
29-Sep-20 	Pedestrianisation and Traffic Calming Measures for Rose Bay Prepare a report on opportunities to promote the better pedestrianisation of the Rose Bay area; traffic movement and traffic density in the area and the possibility of introducing lower speed limits in residential roads and laneways.	Completed; A report was presented to the Traffic Committee on 2 July 2024, for the High Pedestrian Activity Area for Rose Bay Centre. The Study introduces 40km/hr to a number of local streets in Rose Bay. This matter was then referred to FCS on 5 August 2024 where it was considered and approved. Furthermore, Council's Traffic and Transport team were successful in receiving funding to implement the

NOM Date	NOM Subject & Brief Description	Status
		40km/h HPAA for Rose Bay for FY24/25. This project is in progress and more information can be identified in the Capital Projects quarterly update report to FCS. This NOM is completed.
5-Jul-21 	<p>Truck Staging Area for Developments Call for State Government to plan and designate Truck Staging Area for Developments in Eastern Sydney – Adopt as part of the development consent process for all development a designated truck staging area away from residential streets.</p>	<p>In Progress; This will be addressed concurrently with the Truck Movements NOM report above (28/10/2024), anticipated to be presented to Council before 30 June 2025.</p>
29-Sep-20 & 14-Jun-22 	<p>Hydrogeological and geotechnical study for the Rose Bay/Lower Bellevue Hill Catchment Area Undertake a hydrogeological and geotechnical study for the entire Rose Bay basin area from the Bellevue Hill ridgeline, similar to the study recently undertaken for the Double Bay region. & Geotech expert study of Bellevue Hill below the ridgeline at Drumlbyn Road to begin immediately on 1 July 2022 Prepare a scope of works for hydrogeological and geotechnical study for the entire Rose Bay basin are from the Bellevue Hill ridgeline.</p>	<p>Completed; A report was presented to EPC meeting on 5 August 2024 and Council meeting on 12 August 2024 to obtain Council’s approval to exhibit an amendment to the Woollahra Development Control Plan 2015. Following public exhibition, a report on the feedback received, together with the final study, was presented to EPC meeting on 4 November 2024 and Council meeting on 25 November 2024, where the amendment to the Woollahra Development Control Plan 2015 was endorsed. These NOMs are completed.</p>
10-Jul-23 	<p>AUSGRID Aerial Bundled Cabling (ABC) Recommending that Council note its draft Urban Forest Strategy 2024-2050 and canopy cover target. Requesting the GM report on how much electricity will be converted to ABC, financial implications etc.</p>	<p>In Progress; Internal discussions are ongoing in preparation for a follow up report to Council. Staff are in consultation with the AusGrid Vegetation Management group and also consulted with SSROC regarding a joint application for funding under the AusGrid ABC program. The initial funding application was not successful and SSROC are requesting further meeting with AusGrid. Until we get further direction about funding we are unable to complete the resolution and provide the necessary information in the follow up report.</p>

NOM Date	NOM Subject & Brief Description	Status
25-Jul-22 	<p>Angled Rear To Kerb Car Parking In Double Bay</p> <p>Investigate the feasibility (including costs) of implementing angled rear to kerb car parking in Double Bay, for the purpose of addressing the loss of parking and revenue in Knox Street due to the proposed pedestrianisation including consideration of any impact on building a safe cycle network.</p>	<p>In Progress; Council's Traffic and Transport team has recently been successful in hiring new staff for the latter half of 2024. This investigation has commenced in Q3 of FY24/25 and will be reported to LTC and FCS in April/May 2025.</p>
31-Oct-22 	<p>Kiosk Substations</p> <p>Make inquiries of Ausgrid as to whether any areas in the Woollahra municipality have reached electrical grid capacity and as to why there are so many installations of kiosk substations in the municipality.</p>	<p>In Progress; This investigation is ongoing. Staff have requested Ausgrid to provide the extent of the increase in new infrastructure, both current and proposed, in order to better inform this issue. A further meeting to discuss this issue with Ausgrid will be undertaken early 2025, and a report to Council is anticipated for May/June 2025.</p>
12-Dec-22 	<p>No Right Hand Turn Into Knox Street From New South Head Road</p> <p>Liaise with Transport NSW as soon as reasonably practical to review the Knox Street intersection to improve vehicular safety by prohibiting right hand turns into Knox Street from New South Head Road, Double Bay.</p>	<p>Completed; Council's Manager Engineering Services formally submitted this request to TfNSW in early 2023. TfNSW have verbally acknowledged receipt of the request, but advised that the review of this intersection is not a high priority and they will keep Council's request on file to be considered as part of the review when it occurs.</p>
14-Aug-23 	<p>Councils to Implement a Community Education Program on Road Rules for Bike Use</p> <p>Prepare a report detailing the likely costs and resourcing impacts of undertaking a joint community education program with Waverley and Randwick Councils around implementing a road rules for bikes program and undertake an assessment of the current NSW road rules for bike use.</p>	<p>In Progress; Discussions between neighbouring Councils are still ongoing. This task is delayed as staff are seeking to develop a common position with neighbouring Councils regarding a joint community education program which will include resourcing and cost implications. A report will be presented to Council in April/May 2025.</p>
28-Aug-23 	<p>Expansion of Park n Pay App to Unmetered Short Term Parking Areas</p>	<p>In Progress; This matter will be further considered subject to the continuation of the use of the Park'N'Pay app. In late 2024, discussions between Council</p>

NOM Date	NOM Subject & Brief Description	Status
	<p>Investigate and provide a report detailing the manner in which the Park n Pay app may be used to assist with turnover of car spaces in short term unmetered parking areas, for example areas with parking of 15 minutes or less that are often placed around childcare centres and schools, such report to consider where a trail for use of this app can be implemented as soon as possible.</p>	<p>staff and other Councils on whether the Park'n'Pay application is still being served within their communities have been raised and it was noted that many of the other Councils in which have the Park'n'Pay application, still use this application. A decision has not yet been made by NSW Government on when Park'n'Pay will no longer be a government initiative. Until the support for this app is determined, Council cannot progress with available options for the app or alternatives that can be explored. A report on this will proceed once clarification is provided by the NSW Government on the future of the app.</p>
<p>15-Nov-23</p> 	<p>Parking Applications - Park n Pay or Similar Prepare a report on the costings of continual use of Park n Pay or similar applications in the Municipality.</p>	<p>In Progress; Council staff are undertaking investigations on the types of smart parking systems which the public may use to pay for on-street parking. This investigation will consider the current utilisation of Park'n'Pay and the costs/benefits associated with this application. A report will likely be presented to Council in the fourth quarter of this financial year, however this is subject to further information provided by the NSW Government on whether the Park'n'Pay application will continue to be served in the next financial year.</p> <p>In late 2024, discussions between Council staff and other Councils on whether the Park'n'Pay application is still being served within their communities have been raised and it was noted that many of the other Councils in which have the Park'n'Pay application, still use this application. A decision has not yet been made by NSW Government on when Park'n'Pay will no longer be a government initiative. Council staff will initiate contact with NSW Government representatives following the new year break to seek any further updates on this matter.</p>

NOM Date	NOM Subject & Brief Description	Status
Strategic & Heritage Planning & Place		
28-Aug-23 	<p>No Net Loss of Dwellings Prepare a planning proposal to include objectives and controls in the Woollahra Local Environmental Plan 2014 to prevent the net reduction of dwellings on development sites; and; Amend the Woollahra Development Control Plan 2015 to require a Social Impact Statement (or similar documentation) to be provided where a reduction in dwelling numbers is proposed on a development site.</p>	<p>In Progress; In response to this Council resolution, staff are currently preparing a PP which will be tabled at a meeting of the WLPP in the first quarter of 2025, and the advice of the WLPP will then be presented to a meeting of Council.</p>
11/03/2024 	<p>Best Street in Woollahra Council investigate and report back on the feasibility and method of implementing a “Best Street in Woollahra” yearly competition.</p>	<p>In Progress; Staff are currently investigating how other Councils employ this type of award and reviewing the implications to Council resources. Subject to the results of internal consultation, staff will prepare a report to a meeting of Council.</p>
13/05/2024 	<p>Celebrate Woollahra Postcode 2025 Prepare a report, for consideration by Council, setting out a plan with recommendations for celebrating Woollahra and its postcode “2025”, in 2025, together with suggestions for grant funding to assist with local business and community events in Woollahra during that calendar year.</p>	<p>In Progress; Staff have been active in supporting the QSWWA in organising the Woollahra 2025 weekend in March 2025. This weekend will consist of live entertainment, food and drink offerings, community activities and ticketed events including the Woollahra Writers’ Festival 2025.</p>
Compliance		
15-Nov-23 	<p>Compliance With Housing SEPP in Respect of Independent Living Units for Seniors Housing Compile a register of all developments approved as independent living units for seniors or those living with a disability under the State Environmental Planning Policy (Housing) 2021 (Housing SEPP) in the municipality and monitor ongoing compliance with the Positive Covenant.</p>	<p>In Progress; Report to be presented to EPC first quarter 2025.</p>

NOM Date	NOM Subject & Brief Description	Status
11-Dec-23 	<p>Air Conditioning in Heritage Conservation Areas</p> <p>Prepare a report on Council's enforcement regime for unauthorised air conditioning installations in heritage areas, advancements in air conditioning technology and options for updating heritage controls.</p>	<p>Completed; Report was presented to EPC 2 December 2024.</p>
Governance		
26-Oct-20 	<p>Councillor Indemnification</p> <p>Prepare a report for consideration by Council on the merits of reviewing Council's current Payment of Expenses and Provision of Facilities Policy so that Councillors acting in good faith in their role as a Councillor are indemnified for reasonable expenses incurred by them in defending legal proceedings and/or obtaining medical services and/or relation to any property damage.</p>	<p>In Progress; This Policy is currently under review, as required within the first 12 months of the Council election. A report will be presented to Council in March 2025, in conjunction with a draft policy.</p>

Environmental

July - December 2024 highlights



Lyne Park playground, Rose Bay



Playground

The final play elements for the upgraded Lyne Park Playground have been installed, featuring a flying boat.



All Saints church in Woollahra makes a grant-supported change to sustainable LED lighting.



Sustainability

All Saints church in Woollahra makes a grant-supported upgrade to sustainable LED lighting.



National Tree Day was held on 28 July 2024 at Christison Park.



Tree planting

National Tree Day 2024 saw over 100 community members attend to get over 3,000 plants in the ground.

Economic

July - December 2024 highlights



Doing Business in Woollahra- Networking Night in Double Bay.



Networking

2 events held as part of our 'Doing Business in Woollahra' series, with 92 attendees for 'Marketing without Money and AI Tools' (29 October 2024) and 160 attendees for a 'Networking Night' (4 December 2024).



A Bay Street initiative Christmas Festival was held 30 November 2024.



Bay Street Initiative

Council grant funding supported a Double Bay Christmas Festival as part of the Bay Street Initiative.



Preparations are underway for a festival in Woollahra to be held 28-30 March 2025.



Partnership

Grant funding was awarded and sponsors found to support a 3 day community festival to Celebrate Woollahra 2025 – Year of the postcode in March 2025. Festival will include local business stalls, talks, jazz in Chiswick Park, cinema under the stars and literary festival.

Civic Leadership

July - December 2024 highlights



Celebrating staff achievement for 2024.



Excellence

387 individual peer to peer Award nominations were received for 2024 work performance across 13 Award categories. Winners were recognised for their excellence at a staff event in December 2024.



Grant recipients Cuddle Bundles.



Grant funding

Grant recipients for this period include Cuddle Bundles, a project to reduce waste and ensure baby clothing and accessories are going to people who need them.



To assist community members with mobility and visual impairments, the elderly, and those using wheelchairs, mobility scooters or strollers.



Accessibility

Camp Cove has an accessibility upgrade with a new beach mat. This supports people with mobility challenges and helps parents with prams get down to the water for a swim.

Social

July - December 2024 highlights



Celebrating our volunteers at our end of year function, 12 December 2024.



Opening night of the Woollahra Small Sculpture Prize, 13 September 2024.



HSC students taking a study break with a furry friend at Woollahra Library at Double Bay,



Volunteers

43 library and gallery volunteers joined us to celebrate their volunteering efforts in 2024 at an each of year celebration.



Culture

59 finalists were selected from 751 entries for the acquisitive Woollahra Small Sculpture Prize. Artist Hannah Gartside won the Prize with her sculpture #19 from the series *Bunnies in Love, Lust and Longing*, 2024.



HSC Support


Paws Pet Therapy visited our HSC students to support their HSC study endeavours.



Environment & Climate Change

Strategy 5.4: Reduce impacts of local flooding and improve floodplain risk management.




Ref	Priority	Progress Comments
5.4.1	Ensure appropriate Floodplain Risk Management Plans are in place for the various catchments in Woollahra.	<p>Floodplain Risk Management Plans are progressively being developed for various catchments within the Woollahra Municipality. Once these Floodplain Risk Management Plans are completed they are referred to the Woollahra Flood Risk Management Committee and Council's Environmental Planning Committee for adoption.</p> <p>Flood studies and plans for Vaucluse and Darling Point have remained a priority. Funding applications were submitted to Department of Planning and Environment in April 2024 to develop flood studies and plans for Vaucluse and Darling Point, subject to grant funding availability from the FY2024-25 Floodplain Management Program. Staff will also continue to commission these high priority studies through other resources and funding opportunities.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Complete Flood Risk Management Plans for Vaucluse & Darling Point catchments.	30 June 2025	In Progress 	On Track	<p>Funding applications were submitted to develop flood studies and plans for Vaucluse and Darling Point.</p> <p>Council's application under the State Government's 2024-25 Floodplain Management Program was successful in receiving a grant offer for the Vaucluse Flood Study in October 2024.</p>


Ref	Priority	Comments
5.4.2	Develop and implement a five year Capital Renewal Program for stormwater drainage infrastructure and management of stormwater pollutants.	<p>Stormwater Drainage Infrastructure Program has been developed and is based on various Council Flood Studies and Flood Risk Management Studies and Plans.</p> <p>In June 2023 Council was advised by the Independent Pricing & Regulatory Tribunal (IPART) that our application for a Special Rate Variation was successful. This will provide \$13.9m in funding over 10 years to complete priority projects to expand the capacity of our stormwater network, as well as funding an increased level of drainage and pipe repair works across the LGA to ensure the network is functioning at optimum efficiency. As part of the FY2023/24 with the inclusion of the SRV, design plans are underway for Cecil Street, Paddington, and Edgecliff Road, Woollahra, and will continue into FY2024/25.</p>

Strategy 7.1: Protect and maintain trees, streetscapes, natural landscapes and biodiversity including the protection and restoration of bushland areas.

Ref	Priority	Progress Comments
7.1.3	Educate and partner with the community on the protection of natural areas and waterways, including Bushcare.	Council has continued to partner with the community to protect natural areas through the Bushcare program, with 10 groups supported. Council has also continued to support community clean ups of our harbour areas through the HarbourCare Program. Council has provided support to community gardens, with the renewal of the Paddington Community Garden Licence Agreement, extension of the Cooper Park Community Garden Licence Agreement, and attendance at AGMs and open days.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Support and promote Council's Bushcare Programs and other engagement activities, including National Tree Day, 11 Bushcare groups and community/school activities.	30 June 2025	In Progress 	On Track	Council continued to coordinate the Bushcare program across 10 sites. Over 1,500 hours of volunteer work have been completed during this period. 8,500 plants have been potted into tubestock and a further 3,200 plants have been planted. There has also been 3 corporate Bushcare Groups working at Cooper Park and Lighthouse reserve.
Support and promote Council's HarbourCare other community engagement activities, including Clean Up Australia Day.	30 June 2025	In Progress 	On Track	Council supported 28 HarbourCare clean-up events by community and corporate groups from July to December. In addition, Council supported local schools including Kincoppal Rose Bay and SCEGGS Darlinghurst to undertake 7 beach cleans over the six month period. The majority of clean up events were at Rose Bay Beach and Watsons Bay Beach, with groups also cleaning Bellamy Beach, Camp Cove, Gibsons Beach and Double Bay Beach. Planning has commenced for a community event at Rose Bay Beach for Clean Up Australia Day 2025 (Sunday 2 March).
Implement a community education program including three workshops to encourage habitat planting on private property.	31 May 2025	In Progress 	On Track	Planning has commenced for the Backyard Habitat education program in 2025. Based on feedback from 2024, the three short workshops held over three different days will be combined to one longer session held on a Sunday in late May. Over the last six months community education relating to biodiversity included: whale watching walks and promotion of the new binoculars, National Tree Day community planting event, Double Bay Tree Trail guided walk, and a guided bird walk. In addition, schools have been offered assistance to create habitat gardens. Biodiversity content was included in social media posts, for example on Threatened Species Day.

Ref	Priority	Progress Comments
7.1.4	Implement actions from the Biodiversity Conservation Strategy.	Staff are finalising an updated and revised version of Council's Biodiversity Conservation Strategy, which will be reported to Council in early 2025. Implementation of actions from the Strategy continues, with Council's biennial Biodiversity and Environmental Monitoring Program being undertaken over the last few months.



Project / Deliverable	Due By	Status	Stage	Progress Comments
Undertake biennial biodiversity and environmental monitoring program, with data collected and reported on Council's website.	31 March 2025	In Progress 	On Track	Consultants have been appointed and commenced the biennial biodiversity and environmental monitoring program. The majority of flora and fauna surveying is complete across our key bushland areas.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.1	Implement a five year Capital Renewal Program for stormwater drainage infrastructure and management of stormwater pollutants.	Capital Renewal Program projects are incorporated into Council's future Capital Works program for renewal and/ or upgrade. As part of the Special Rate Variation funding, gross pollutant traps (GPTs) and water sensitive urban designs (WSUDs) will be incorporated where possible to mitigate and manage stormwater pollutants. The projects for FY2024/25 include the construction of a GPT in Collins Avenue, Rose Bay, and designs for GPTs in Wolseley Road, Point Piper, and Gibson Beach, Watsons Bay.
7.2.2	Implement a program of capital works for water quality improvement, including installation of stormwater quality improvement devices such as raingardens and Gross Pollutant Traps (GPT).	Capital works projects for water quality improvement are mostly in the planning and request for quote phase, including gross pollutant traps, a raingarden and stormwater harvesting. In the last 6 months a rainwater tank was installed at Christison Park to enable the expansion of stormwater harvesting at this site.




Project / Deliverable	Due By	Status	Stage	Progress Comments
Capital works projects include one raingarden incorporated into the O'Sullivan Road cycleway project and one gross pollutant trap in the catchment of Gibsons Beach (pending outcome of feasibility study).	30 June 2025	In Progress 	On Track	A raingarden has been incorporated into the design of the O'Sullivan Road cycleway project, at the bottom of Bunyula Road. It will treat stormwater flowing from Bellevue Hill. The design for a gross pollutant trap at Gibsons Beach is being finalised. The gross pollutant trap will treat stormwater flowing from the Vacluse area, removing sediment, litter and other pollutants.


Ref	Priority	Progress Comments
7.2.3	Collaborate with partners to develop and implement programs to improve water quality.	Collaboration with Beachwatch, Sydney Water, Transport for NSW, the Member for Vaucluse and members of the local community continues through the Rose Bay Beach Working Party. Other collaboration on catchment-wide water quality issues has taken place with the Sydney Coastal Councils Group. This has included lobbying the NSW Government to continue funding Beachwatch water quality testing. Staff have also collaborated with the Sydney Institute of Marine Science to include Woollahra sites in the 'Project Restore' program for Sydney Harbour.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Work with the Sydney Coastal Councils Group to develop the Sydney Harbour Coastal Management Program.	30 June 2025	In Progress 	On Track	Sydney Coastal Councils Group has received \$369,121 from the NSW Government to continue development of a Coastal Management Plan (CMP) for outer Sydney Harbour. Work will commence in early 2025 and is due for completion in 2027. The CMP will focus on management of waterway health, litter, coastal inundation, seawalls, beaches & wetlands.
Facilitate and support the Rose Bay Beach Working Party to improve water quality at Rose Bay Beach with the aim of achieving a Beachwatch rating of 'good'.	30 June 2025	In Progress 	On Track	The Beachwatch rating for Rose Bay Beach in 2023/24 remained 'poor'. High enterococci levels at Rose Bay Beach are strongly associated with high rainfall. Overall, across Sydney results were worse than previous years, due to significant rainfall events.

Strategy 8.1: Reduce greenhouse gas emissions.


Ref	Priority	Progress Comments
8.1.1	Provide programs and projects to reduce local greenhouse gas emissions.	Council's Climate Active certification for FY2022/23 was confirmed in August, maintaining Council's carbon neutral status. Annual auditing of Council's carbon footprint for the FY2022/24 financial year was completed and application for our continued Climate Active certification was submitted. Programs to reduce community emissions continue to be implemented, including providing education to residents about installing solar and encouraging active transport through our bike education day. New information including a case study has been added to Council's website about installing solar on heritage buildings. https://www.woollahra.nsw.gov.au/Environment/energy-and-climate/Solar-and-heritage-case-studies

Project / Deliverable	Due By	Status	Stage	Progress Comments
Expand the public electric vehicle charging network by 10 chargepoints	30 June 2025	In Progress 	On Track	In the last six months three rounds of community consultation have been undertaken for installation of a range of different EV chargers across the municipality. Since July, seven public EV chargers have been installed on streetpoles in Paddington and Rose Bay. These chargers are on Ausgrid streetpoles and are all operated by PlusES.
Develop and implement projects aimed at achieving community carbon reduction, including three workshops / information sessions, one of which focuses on transition to all electric homes.	30 June 2025	In Progress 	On Track	In September a webinar was held to educate the community about making the most of solar, including how to maximise output, install a battery and undertake maintenance. An article about saving electricity and water was included in the summer edition of 'Woollahra News'. To reduce transport emissions by encouraging active transport, a bike maintenance workshop was held in October and a bike education day was held in November.
Deliver community emission reductions through the 3-Council Regional Environment Program, including Solar My Suburb and Renewables for Sydney.	30 June 2025	In Progress 	On Track	The MOU for the 3 Council Regional Environment Program has been renewed for a further three years (2025-2028), enabling the continuation of programs to reduce community emissions across the Eastern Suburbs. In this reporting period, the Solar My School program was wound up, after seven successful years. In Woollahra, 9 schools installed solar through the program, reducing carbon emissions by 505 tonnes per year. The final school to install through the program was Kambala, installing two 20kW systems. The Solar My Suburb Program continues to grow, with the National Council of Jewish Women proceeding to tender for a 20.6kW system.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver a program to support people living in apartments to reduce emissions, including assisting strata managers to identify energy saving opportunities.	30 June 2025	In Progress 	On Track	To support people living in apartments to reduce emissions, a dedicated page has been added to Council's website, with access to a wide range of resources: https://www.woollahra.nsw.gov.au/Environment/energy-and-climate/apartment-and-strata-energy-savings#section-2 This includes a recording of the Solar in Apartments webinar with industry experts and case studies.

Strategy 8.2: Provide support to the community to reduce their environmental impact.

Ref	Priority	Progress Comments
8.2.1	Coordinate educational events and Council's Environmental Grants Program.	In 2024/25 eleven grants have been awarded supporting a range of community and school environmental projects. The ceremony to award the grants was held in July. The grant projects are underway, with some already complete. Support is provided to community groups, such as the community gardens, to implement environmental initiatives and hold educational events.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver Council's environmental grants program.	30 June 2025	In Progress 	On Track	In 2024/25 eleven grants have been awarded supporting a range of community and school environmental projects. The ceremony to award the grants was held in July. The grant projects are underway, with some already complete. Projects include creation of habitat gardens for pollinators, installation of solar panels, upgrading lighting with energy efficient fixtures, supporting circular economy and improvements to community gardens. In this reporting period All Saints Church completed their grant project upgrading lighting with energy efficient LEDs, and Cuddle Bundles completed their circular economy project creating storage to enhance their program of rehoming baby goods.


Ref	Priority	Progress Comments
8.2.2	Implement the Environmental Education Program for each year.	Over the last six months a range of education sessions have been held for the local community, schools, and Council staff, as detailed below.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Plan and deliver a program of environmental education initiatives including: 12 community sustainability activities (eg workshops), monthly environmental e-newsletters, and quarterly meetings of the Eastern Suburbs Sustainable Schools Network.	30 June 2025	In Progress 	On Track	Over the last six months a range of education sessions have been held for the local community, schools, and Council staff, including: Community- whale watching walks, National Tree Day community planting event, Double Bay Tree Trail guided walk, 'Making the Most of Solar' workshop, bike maintenance workshop, guided bird walk, composting workshop, Rose Bay Bike Day. Monthly Environment E-Newsletters were distributed to the database of subscribers and environmental content included in the hardcopy Woollahra newsletter. Schools- Eastern Suburbs Sustainable Schools Network events focussed on composting and sharing successful sustainability projects, assistance with planning native gardens, water quality presentation to Scots College. Staff- whale watching walk, Lyne Park planting event, clothes swap event, event sustainability workshop, Trumper Park guided walk.

Strategy 8.3: Prepare for and adapt to the impacts of climate change.


Ref	Priority	Progress Comments
8.3.1	Develop and implement projects to enable climate change adaptation.	Climate change mitigation and adaptation is included as a Priority Action Area in Council's Environmental Sustainability Action Plan. A Climate Change Risk Assessment and Adaptation Plan has been completed, presented to the Ecological Sustainability Taskforce and reported to Council.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Maintain Council's carbon neutral certification under the Climate Active program.	30 June 2025	In Progress 	On Track	Council's Climate Active certification for FY2022/23 was confirmed in August, maintaining Council's carbon neutral status. Annual auditing of Council's carbon footprint for the FY2022/24 financial year was completed and application for our continued Climate Active certification was submitted. From our baseline year of 2018-19, our operational emissions have decreased by 43%.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Work with Sydney Coastal Councils Group to obtain grant funding for coastal adaptation planning.	30 June 2025	In Progress 	On Track	Sydney Coastal Councils Group was not successful in obtaining grant funding for coastal adaptation planning, however has received a grant for continuing the development of the Sydney Harbour Coastal Management Program, which will include consideration of planning for any coastal inundation (see 7.2.3.1 for further detail).


Strategy 8.5: Reduce potable water usage by Council and encourage reduced usage on private property.

Ref	Priority	Progress Comments
8.5.2	Implement projects to reduce Council's water usage.	The Capital Renewal, Stormwater and Traffic Infrastructure Programs include projects which are incorporated into Council's future Capital Works program for renewal and/ or upgrade. As part of the Special Rate Variation funding, water sensitive urban designs (WSUDs) will be incorporated where possible to re-use stormwater to meet the needs of the local environment. The project for FY2024/25 includes the design for a raingarden which forms part of the Edgecliff Road, Woollahra Climate Change Adaptation Measures.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Conduct a water efficiency audit of Council properties & identify sites for additional tanks / re-use systems.	30 June 2025	In Progress 	On Track	An audit of Council properties has been completed and found that rainwater tanks have been installed on all sites where it is feasible to do so. An assessment of existing tanks found that rainwater tanks at Lyne Park and Rushcutters Bay Park were not operational. Assessments are underway on other priority sites including Robertson Park, Rushcutters Bay Park, Trumper Park, and Lyne Park to determine the condition and maintenance requirements of the rainwater tanks. Initial assessments have found many require cleaning, repair or replacement of components. The rectification of these issues will be undertaken this calendar year and is expected to save a considerable amount of water.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Complete a review of irrigation systems and identify areas for upgrade.	30 June 2025	In Progress 	On Track	An internal review of all irrigation systems has been undertaken. A works schedule is being produced with the assistance of our Environmental & Sustainability staff focusing on more efficient and effective irrigation systems with a focus on reduce water usage.

Ref	Priority	Progress Comments
8.5.3	Work with neighbouring Council's to implement programs aimed at reducing community water use.	The 3 Council Regional Environment Program has developed content for Council's website to promote the Sydney Water 'WaterFix' Program, which offers water saving programs for residential, strata, commercial properties and schools. The program and water saving tips have also been promoted on Council's social media platforms. In addition, information about how to save water at home has been updated on Council's website and included in Council's e-newsletters.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Work with the 3-Council Regional Environment Program to promote the WaterFix Program to schools.	30 November 2024	In Progress 	On Track	Information about WaterFix has been included on Council's website: https://www.woollahra.nsw.gov.au/Environment/water-and-our-harbour/WaterFix The program will be promoted to schools in early 2025.



Waste & Cleansing

Strategy 5.2: Provide and maintain safe, clean, serviceable public infrastructure including roads, footpaths, bicycle facilities, parks, open spaces, stormwater drains and seawalls.




Ref	Priority	Progress Comments
5.2.1	Implement the infrastructure maintenance programs for all classes of public infrastructure.	360 proactive footpath defects were completed during the reporting period. 486 CRMs for our two footpath categories "Footpath Repairs" and "Footpath Tree Roots Lifting" were received. of these, 456 were completed.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.4	Provide street cleaning services to minimise litter and dirt entering the stormwater drainage system.	Street Sweeping is conducted 365 days a year. 582 CRMS have been received and actioned for street sweeping across the LGA in this reporting period.



Strategy 8.4: Encourage and assist our community to be leaders in waste management and resource recycling.

Ref	Priority	Progress Comments
8.4.1	Encourage greater participation in waste reduction, recycling and other measures to minimise waste.	<p>We have added more visuals to Waste Service collateral including website. A new waste services brochure and unit block posters are being developed aiming to be complete in the first quarter of 2025. New garbage and recycling hot stamps have been developed for our bins that provide permanent information on the bin lids about what can and can't go in as well as the "never bin batteries message" we have adopted as part of our battery safety awareness campaign. New truck signage is being designed to highlight and educate residents about battery safety alongside the new service we recently implemented in December. This service is an expansion of our e-waste pick up that now includes batteries, clothes and accessories and provides an easy option for residents to safely dispose and have their batteries recycled.</p> <p>Council continues to provide school waste workshops via Keep Australia Beautiful, jointly hosting Recycle it Saturday, ongoing participation in the Compost Revolution program, Garage Sale Trail, new battery safety page on our website, promotion of services and activities via What's on, Environment and Woollahra newsletters and now free recycling pick up service (including e-waste, batteries and textiles).</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Conduct education programs to encourage the recycling of organics through the 3 Council Compost revolution to increase organic waste diverted from landfill.	30 June 2025	In Progress 	On Track	Wentworth Courier front page FOGO promotion and interviews occurred in March 2024 promoting the service. We continue to promote via our Council newsletters and website. FOGO is always featured in our end of year mailouts and a small supply of compostable bags and kitchen caddies remain. These can be collected by residents from the Council Chambers. We are also keeping an ear out for any further information from the EPA regarding FOGO program updates and legislation. At this stage we are well ahead of the mandates having provided a FOGO service for over 10 years. The compost revolution program continues and we take any opportunities for cross collaboration especially during National Composting Awareness week to enhance awareness for workshops and online activities.
Hold bi-monthly stalls at Double Bay market to promote Council initiatives and provide greater presence in the community.	30 June 2025	In Progress 	On Track	Plans have been made for two stalls in July in support of Plastic Free July. Other commercial areas are on the agenda for the latter part of the year.
Participate in regional waste avoidance/reduction events, including: <ul style="list-style-type: none"> National recycling week 10-16 November; Clean Up Australia Day 6 March; The Garage Sale Trail 9-10 & 16-17 November. 	30 June 2025	In Progress 	On Track	Council participated in Clean Up Australia day in March and Compost Awareness Week in May. Clean-Up Australia day was held on 3 March. More than 70 volunteers gathered at Rose Bay beach and removed over 78kg of waste. Less than a quarter of this material was recyclable. The most littered item was plastic wrappers with cigarette butts following closely behind. This year a couple of compost workshops were held both by compost revolution staff and Woollahra Council. There were 25 registered participants for our Woollahra workshop at the Rose Bay Community Garden (highest registration ever) but the weather was not on our side and we had to host the workshop in the Croquet club hall. Unfortunately less than half of the registered participants attended (mostly due to bad

Project / Deliverable	Due By	Status	Stage	Progress Comments
				weather). Council continues to engage Keep Australia Beautiful to run our waste programs in schools and early learning centres. The team visited 10 early learning centres and conducted various waste minimisation workshops across different topics. Glenmore Rd Public, Vaucluse Public and McAuley Catholic school also received workshops including composting and worm farming, Lunches Unwrapped and Garbage to Garden.

Ref	Priority	Progress Comments
8.4.2	Conduct cost effective and efficient waste collection and recycling to residents and businesses and conduct organics recycling services.	Council provides a weekly collection of general waste, recycling and FOGO to 26140 properties and Trade Waste services to approximately 550 businesses. Between June-Dec, 5130 tonnes of general waste, 2270 tonnes of FOGO and 2070 tonnes of mixed recycling were collected. In addition, Council provides 3 scheduled clean-up services for larger household items per year and free on-demand recycling for batteries, e-waste and textiles.




Project / Deliverable	Due By	Status	Stage	Progress Comments
Carry out the household clean-up collection service.	30 June 2025	In Progress 	On Track	2/3 Cleans-ups completed for 24/25. 896 tonnes collected. 140 tonne increase from the same period last year.
Complete joint collections days with Waverley and City of Sydney Councils for problem waste. "	30 June 2025	In Progress 	On Track	Two events were undertaken successfully during this reporting period. Events were held in February and May. Attendees for Woollahra were up by 71% for the February event, which may be attributed to the letter sent out to all households at the end of last year and some social media videos which included our Mayor. We also had the addition of blister packs to our ever growing list of acceptable items.




Parks, Trees & Recreation

Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life..

Project / Deliverable	Due By	Status	Stage	Progress Comments
<p>Incorporate projects from the Recreation Strategy pending budget allocation in the Capital Works budget for reporting quarterly. Specific projects for 24/25 include:</p> <ul style="list-style-type: none"> Investigate recreational opportunities in all new community facilities and/ or upgrades Investigate increased access to public and private school facilities; Deliver the Rushcutters Bay Park Youth Recreation Facility; Implement the change in dog regulations in Council's open spaces; Audit of existing sports field lighting & feasibility study to identify costs etc of field lighting. 	30 June 2025	In Progress	On Track	<p>The objectives and actions of the Recreation Strategy are being implemented across various Capital improvement projects in our open space. Completed projects in this period include, the Yarranabbe Fitness Station renewal, the Lyne Park playground upgrade, installation of further dinghy storage racks at Rose Bay Park, Gibsons Beach Reserve and Tingira Reserve.</p> <p>The Rushcutters Bay Park Youth Recreation facility requires S60 approval which has not yet been submitted. It is hoped this will be undertaken in February 2025.</p> <p>The review of dog regulations has been undertaken including community consultation. Through the exhibition process Council staff received advice of the requirement of a Review of Environmental Factors (REF) to be undertaken for any change of use to open space. Staff are currently finalising these REF's and a subsequent report will be presented to Council in March 2025.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
<p>Incorporate projects from the Play Space Strategy pending budget allocation in the CapitalWorks budget for reporting quarterly. Specific actions for 24/25 include:</p> <ul style="list-style-type: none"> consultation and design for the renewal and upgrade of playgrounds at Trumper Park, Rushcutters Bay Park 	30 June 2025	In Progress 	On Track	<p>The objectives and actions of the Play Strategy are being implemented across various capital improvement projects including;</p> <ul style="list-style-type: none"> the recent completion of the Lyne Park Playground. the renewal of the Spring Street playground commences in February 2025. the initial community consultation for Rushcutters Bay Park playground renewal is currently being undertaken closing on 9 February 2025. Following the Council resolution, dated 29 April 2024 whereby Thornton Reserve Playground was replaced by the renewal of Robertson Park playground, staff have undertook community consultation on Robertson Park which will result in Trumper Park playground consultation being deferred until FY 25/26.
<p>Implement changes to dog regulations to sensitive open space areas including beaches and bushland. Implement the necessary infrastructure changes to these sites including signage.</p>	30 June 2025	In Progress 	On Track	<p>The Review of Environmental Factors (REF) is nearing completion. The consultant has requested an acoustics report which is now finalised. As the proposal encroaches onto a small part of Sydney Water land, we are progressing positive discussions with Sydney Water around required agreements for use of the land. Once the REF is complete and discussions with Sydney Water finalised, community consultation will commence.</p>
<p>Implement Open Space CapitalWorks Program for, with a target of 90% of projects to be completed or in construction by 30 June 2025.</p>	30 June 2025	In Progress 	On Track	<p>38 projects programmed; 84% (32/38) are Completed or In Progress (defined as construction having commenced). The most recent progress update is available in the October-December 2024 CapitalWorks report.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
<p>Incorporate projects from the Crown Lands Plan of Management pending allocation in the Capital Works budget for reporting quarterly.</p> <p>Specific actions for 24/25 include:</p> <ul style="list-style-type: none"> detailed landscape Masterplan for the South Head trio, Christison Park, Lighthouse Reserve, and Signal Hill increase cleanliness and landscaped maintenance to Crown Land parks finalise the change in dog regulations for Crown Land Reserves. 	30 June 2025	In Progress 	On Track	<p>The objectives and actions of the Crown Land Plans of Management are being implemented across various Capital improvement projects and actions from the operational plan.</p> <p>The Cooper Park POM is currently being finalised for exhibition in March 2025.</p> <p>The landscape plan for the South Head trio will be commenced in this Financial Year.</p>


Strategy 5.3: Provide and maintain clean, attractive, accessible, connected and safe parks, sportsgrounds, foreshore areas and other public spaces and infrastructure such as roads, footpaths, bicycle facilities, stormwater drains and seawalls.

Ref	Priority	Progress Comments
5.3.1	Ensure Plans of Management for public open spaces are updated periodically and reflect community needs and aspirations.	The 21 Crown Land Plans of Management are adopted. Works are progressing now on the Cooper Park Plan of Management and Masterplan. Initial community consultation on this project has been completed. All submissions are being reviewed and the preparation of the draft Plan of Management and Masterplan is being finalised which will be presented to Council seeking recommendation to exhibit to the public.

Ref	Priority	Progress Comments
5.3.2	Implement a prioritised program of capital improvements to public open spaces and recreation facilities.	The completed Capital Works projects for this period include; Trumper oval accessible pathway, Bellevue Park pathway, park furniture rollout, Redleaf retaining wall renewal, Robertson Park landscaping and Bay Street landscaping.



Strategy 7.1: Protect and maintain trees, streetscapes, natural landscapes and biodiversity including the protection and restoration of bushland areas.

Ref	Priority	Progress Comments
7.1.1	Plan and implement strategies and initiatives to enhance natural landscapes and systems and maintenance of trees.	In this period we achieved the following: <ul style="list-style-type: none"> • 199 street trees planted • 26 park trees • 449 trees in bushland • 2,070 shrubs planted in bushland • 3,271 groundcovers in bushland

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement actions from the Urban Forest Strategy with an emphasis on the review of the Street Tree Masterplan and commence tree planting of 344 public trees.	30 June 2025	In Progress 	On Track	<p>The Urban Forest team has been recruited and are progressing with the actions from the Strategy (UFS).</p> <p>A total of 225 trees have been planted during this period including 199 Street Trees and 26 Park Trees. In addition to these trees over 400 trees have been planted in our Bushland.</p> <p>The next tree planting season will commence in March.</p> <p>The Street Tree Masterplan (STMP) is also a priority action that has progressed. Discussions with City of Sydney are on-going on the evidence they have found with their review of their STMP in consideration to climate risk and increased diversity.</p>

Ref	Priority	Progress Comments
7.1.2	Implement a prioritised program of capital improvements to natural areas.	Capital improvements throughout our natural areas are implemented with the guidance of our asset register and Biodiversity Strategy. Examples of these works include the maintenance of the Cooper Park and Trumper Park ponds to remove sediment and plant further vegetation for improved water quality and water management. Throughout this period our Bush Regeneration staff continue to improve and revegetate Council's bushland.

Strategy 11.2: Secure Council's financial position.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement actions from Open Space & Trees service review. Specific actions from the review include: <ul style="list-style-type: none"> • undertake additional maintenance work on public trees • undertake landscape improvements to 6 sites • replacement of public tree database software. 	30 June 2025	In Progress 	On Track	The Open Space & Service Review was adopted by Council in November 2023. Action items that have progressed include: <ul style="list-style-type: none"> • the replacement of the public tree database software. • landscape improvements to; • Robertson Park garden • Chiswick Gardens • Cnr Bundarra and Victoria Rd landscaping • Goomerah Crescent Reserve • increased maintenance of public trees including major work on Ocean St, Rushcutters Bay Park, Old South Head Road and Balfour Avenue.
Update and review the Open Space Asset Management Plan in FY24/25.	28 February 2025	In Progress 	On Track	The review of the Open Space Asset Management Plan is underway and will be complete in Q3.






Land & Building Services

Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life.


Ref	Priority	Progress Comments
5.1.2	Implement a prioritised program of capital improvements to community facilities.	Capital works delivery is detailed in the October- December 2024 Capital Works report where detailed progress updates of individual projects is provided.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement Property & Projects Capital Works Program, with a target of 90% of projects to be completed or in construction by 30 June 2024.	30 June 2025	In Progress 	On Track	49 projects programmed; 41% (20/49) are Completed or In Progress (defined as construction having commenced). The most recent progress update is available in the October-December 2024 Capital Works report.

Strategy 9.1: Collaborating to achieve great placemaking outcomes in our local centres which are hubs for jobs, shopping, dining, entertainment, and community activities.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Cross Street Carpark Project- Undertake a review of development options for the site in accordance with the Council resolution of 29 April 2024.	28 February 2025	Output Achieved  	Next steps pending a resolution of Council	A Feasibility Study on development options for the Cross Street site has been prepared and will be reported at meeting of the Strategic and Corporate Committee in February 2025.
Commence construction of the Wilberforce Avenue Car Park Rose Bay.	30 September 2024	Delays 	Next steps pending a resolution of Council	Further to the Council resolution of 12 August 2024, the outcome of the negotiation with a preferred contractor and a review of the funding strategy for the project will be reported to a meeting of the Strategic and Corporate Committee in February 2025.


Strategy 11.2: Secure Council's financial position.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Development of new Asset Management Plans for Buildings and Investment properties in FY24/25.	30 June 2025	In Progress 	On Track	Collation of data is in progress for completion of report by 30 June 2025.

Ref	Priority	Progress Comments
11.2.3	Maximise return from Council's commercial premises.	Review of commercial properties underway to identify potential opportunities for further development and/or income generating opportunities.
11.2.4	Explore opportunities to leverage Council assets for commercial return.	As part of Council's review to maximise return from Council's commercial premises, opportunities to leverage Council assets for commercial return is being incorporated.


Transport & Engineering

Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes and place and enhance quality of life.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Continue to work with Ausgrid, and advocate through SSROC and State Government, to agree on a long-term approach in minimising the impact of electrical infrastructure on the public domain.	30 June 2025	In Progress 	On Track	Manager Engineering Services is having ongoing discussions with Ausgrid on the issue. Council staff plan to advocate through SSROC and State Government, to minimise the impact of electrical infrastructure on the public domain.

Strategy 5.5: Renew and upgrade ageing infrastructure including roads, footpaths, stormwater drains and seawalls..

Ref	Priority	Progress Comments
5.5.1	Prepare and implement asset management plans for all classes of public infrastructure.	In 2024, Council's Infrastructure Assets have been revaluated to advise updated information on assets to assist in developing Council's five year Infrastructure Renewal Capital Works Forward Program. The program is reviewed annually and informs the annual Delivery Program and Operational Plan.
5.5.2	Implement the Infrastructure Capital Works Programs for renewal for all classes of public infrastructure.	Capital works delivery is detailed in the October- December 2024 Capital Works report where detailed progress updates of infrastructure projects is provided.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement the Infrastructure Capital Works Program for renewal of all classes of public infrastructure with a target of 90% of projects to be completed or in construction by 30 June 2025.	30 June 2025	In Progress 	On Track	64 projects programmed; 83% (53/64) are Completed or In Progress (defined as construction having commenced). The most recent progress update is available in the October- December 2024 Capital Works Report.



Strategy 6.1: Facilitate an improved network of accessible and safe active transport options.

Ref	Priority	Progress Comments
6.1.1	Provide for sustainable, safe, convenient and efficient local movement of pedestrians, other alternative active transport and vehicles and support improved and accessible public transport.	The Woollahra Active Transport Plan (ATP) is a visionary long term document which will guide investment and design decisions for the next 10-15 years for both walking and cycling, and includes designs for 10 high quality cycling and pedestrian projects. Individual projects adopted from the Woollahra ATP will be incorporated into the forward Capital Works Program. As part of the FY2024/25 with the inclusion of the SRV, design plans are underway for the O'Sullivan Road recreational pathway upgrade with a report on the design to be presented to Council in 2025.

Strategy 6.3: Reduce traffic congestion, noise and speeding.

Ref	Priority	Progress Comments
6.3.1	Maintain public parking infrastructure, manage parking across the municipality and reduce vehicle speed and traffic congestion through the introduction of traffic management facilities.	Parking is reviewed by Council's Traffic & Transport Section on an on-going basis. Parking reports are prepared for the consideration of the Woollahra Traffic Committee and Council's Finance, Community and Services Committee. A review of the Resident Permit Parking area in Watsons Bay in response to a comprehensive parking study review and the recent TfNSW Permit Parking Guidelines 2024 was completed and reported to Traffic Committee and Council in July & August 2024. It was resolved to change the resident parking zones to 1P permit holders excepted and this was implemented in September 2024.


Strategy 11.2: Secure Council's financial position.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Development of new Asset Management Plans for Transport, Stormwater and Land Improvements (Retaining walls, Seawalls and Harbourside Structures) in FY2024/25.	28 February 2025	In Progress 	On Track	An audit on all condition ratings to retaining walls, seawalls and harbourside structures, transport, and stormwater assets was completed in June 2024. The revaluations for these assets were completed in the first quarter of the FY2024/25. All updated information will then be incorporated into each of the Asset Management Plans, accordingly, and this task is scheduled for 30 June 2025.
Complete the repair program on non-advertising bus shelters in FY2024/25.	30 June 2025	In Progress 	On Track	A detailed audit will be undertaken on the required repair work for all non-advertising bus shelters across the Municipality, as per the Contract Agreement for Bus Shelter Advertising. It is anticipated that these repair works will commence end of FY2024/25 and continue works into the next financial year.

Development Assessment

Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes and place and enhance quality of life.

Ref	Priority	Progress Comments
4.1.2	Deliver high quality and timely development assessment.	The principal performance indicator for the Development Assessment Department is that we continue to provide an effective and efficient development control service. The performance of Development Assessment is outlined below.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver average time to assess development applications less than 100 (gross) days.) <i>Note: Net Mean is the total processing time which excludes the number of days the applicant is given to provide further information (Stop the Clock letter). Gross Mean is the overall processing time with no deductions.</i>	Ongoing, 30 June 2025	In Progress 	On Track	The overall net and mean processing times in the 1st and 2nd quarters of FY2024/25 are an improvement from the previous quarters and trending towards meeting the benchmark requirement of 115 days (the 2nd quarter met the required benchmark).

Workload and Productivity

The following table shows the number of DAs and s.4.55 applications lodged compared to the number of DAs determined during this reporting period. A Section 4.55 Modification Application is an application to modify an approved Development Application.

Quarter	# DAs Lodged	# DAs Determined	# s4.55 Lodged	# s4.55 Determined
3rd 2023/24	89	146	104	95
4th 2023/24	124	108	131	119
1st 2024/25	140	140	112	135
2nd 2024/25	126	153	124	115

The following table shows both DAs and modification applications lodged and determined during the 3rd and 4th quarters of FY2023/24 and 1st and 2nd quarters of FY2024/25.

Quarter	Total Applications Received	Total Applications Determined
3rd 2023/24	193	241
4th 2023/24	255	227
1st 2024/25	252	275
2nd 2024/25	250	268

Decision makers

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 1st quarter of FY2024/25.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused
Staff	93	66%	70	13
Application Review Panel	14	10%	14	0
Application Assessment Panel	5	4%	5	0
Local Planning Panel	28	20%	18	10
Sydney Eastern City Planning Panel	0	0%	0	0
Total	140	100%	107	23

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total **11** DAs were rejected or withdrawn.

The following table shows where decisions on DAs (excludes s.4.55 applications) were made during the 2nd quarter of FY2024/25.

Level of Delegation	Total # of DAs	% of Total	Approved	Refused
Staff	81	58%	70	11
Application Review Panel	20	14%	20	0
Application Assessment Panel	2	2%	2	0
Local Planning Panel	34	24%	27	7
Sydney Eastern City Planning Panel	2	2%	2	0
Total	139	100%	121	18

Note: The above figures do not include DAs which were rejected within 7 days of lodgement or withdrawn. In total **14** DAs were rejected or withdrawn.

Appeals

The following table shows the number of appeals lodged during the 3rd and 4th quarters of FY2023/24 and 1st and 2nd quarters of FY2024/25.. Specific details of all appeals, are tabled and reported quarterly to the EPC.

Quarter	Appeals Lodged
3rd 2023/24	9
4th 2023/24	13
1st 2024/25	11
2nd 2024/25	22

Given the current number of appeals being dealt with is extremely high, the level of legal activity and staff resourcing (preparation of Statement of Facts and Contentions, Statements of Evidence and Court attendance) is also high. This has a direct influence on Council's DA processing times.

Note: 7 of the 33 Appeals lodged in the 1st and 2nd quarters of FY2024/25 period were s4.55(8) applications.

Turnaround Times

The following tables provides a summary of the net and gross mean processing times in days for Development Application (excludes s.4.55 applications) determinations:

Measure	Avg. FY 2021/22	Avg. FY 2022/23	1st Qtr 2023/24	2nd Qtr 2023/24	3rd Qtr 2023/24	4th Qtr 2023/24	Avg. FY 2023/24	1st Qtr 2024/25	2nd Qtr 2024/25	YTD Avg. FY 2024/25
Overall										
Net Mean	108	111	169	162	149	129	156	122	115	119
Gross Mean	124	135	177	167	155	138	164	134	127	131
Staff Delegated										
Net Mean	65	71	88	104	114	86	102	85	73	79
Gross Mean	81	90	90	109	118	92	107	90	79	85
ARP										
Net Mean	123	126	232	267	242	250	249	218	148	183
Gross Mean	151	159	242	277	249	256	258	230	154	192
AAP										
Net Mean	238	211	320	270	294	464	316	145	203	174
Gross Mean	288	265	327	286	342	464	331	186	203	195
LPP										
Net Mean	193	189	275	218	259	238	242	192	221	207
Gross Mean	223	232	288	231	270	260	257	229	245	237

On 1 July 2024, the Minister for Planning and Public Spaces made a Statement of Expectations Order (2024) which stated, in summary, as follows:

Council performance in the current financial year will be monitored every month for lodging and assessing development applications, including:

- *determining DAs for which it is the consent authority as soon as practical and whichever is the lesser of council's previous financial year average, or within an average of 115 days of lodgement between 1 July 2024 to 30 June 2025.*

Council's previous financial year average DA determination time was 156 days. The overall net and mean processing times in the 1st and 2nd quarters of FY2024/25 are an improvement from the previous quarters and trending towards meeting the benchmark requirement of 115 days (the 2nd quarter met the required benchmark).

Outcomes

The following positive outcomes were achieved in the reporting period:


- The overall net and mean processing times in the 1st and 2nd quarters of 2024-2025 are an improvement from the previous quarters and trending towards meeting the benchmark requirement of 115 days (the 2nd quarter met the required benchmark).
- The productivity of Development Assessment in terms of processing DAs and related applications including case handling of Class 1 appeals has been high.
- Successful planning outcomes have been achieved in Class 1 appeals either by amended plans in s34 conciliation or the appeal being dismissed by the Court.
- A significant number of aged applications (>250 days), have been cleared.












Strategic Planning, Heritage Conservation & Place



Strategy 4.1: Encourage and plan for sustainable, high quality planning and urban design outcomes and place and enhance quality of life.

Ref	Priority	Progress Comments
4.1.1	Ensure that Council's strategic planning framework, Local Environmental Plans and Development Control Plans are regularly reviewed, are consistent with relevant Metropolitan plans and provide a planning and compliance framework which will result in appropriate high quality development and incorporates community concerns and ideals.	<p>During this reporting period, our priorities were to:</p> <ol style="list-style-type: none"> 1. Progress planning proposals to implement the Edgecliff Commercial Centre and Double Bay Centre planning and urban design strategies. 2. Continue to advocate to the NSW Government on the proposed package of reforms contained in the Low-and mi-rise housing policy. 3. Assess and progress proponent-led planning proposals, including 203-233 New South Head Road and 8-10 New McLean Street, Edgecliff. 4. Prepare amendments to the Woollahra DCP 2015 including updates to the EV controls, seniors housing controls, enhancements to address potential hydrogeological, geotechnical & vibration impacts, and site specific controls for 136-148 New South Head Road, Edgecliff.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council on Planning proposal and Development Control Plan for Double Bay Centre .	31 March 2025	In Progress 	On Track	<p>At its meeting on 27 November 2023, Council resolved to adopt the Double Bay Strategy, subject to modifications. In December 2023 the Strategy was finalised and was made available on Councils website.</p> <p>The PP to implement the Strategy will be reported to a meeting of the WLPP in the first half of 2025, and subsequently the advice from the WLPP will be reported to a meeting of Council.</p>



Project / Deliverable	Due By	Status	Stage	Progress Comments
Prepare, exhibit and finalise amendments to the Woollahra DCP 2015 to incorporate the Rose Bay Hydrogeological study &	31 December 2024	Complete / Achieved 	Complete	On 3 June 2024 the EPC considered a report on the hydrogeological and geotechnical study of the Rose Bay area undertaken by GHD, and on 11 June Council resolved to defer the matter to a future meeting of Council. On 12 August 2024 Council resolved to exhibit the amendments to the DCP (which included minor amendments to address matters in Chapter 5: Double Bay Centre), which were on exhibition from 4 September 2024 to October 2024. At the meeting of 25 November 2024, Council resolved to approve the amendments and these came into effect on 2 December 2024.
Implement amendments to planning controls as a consequence of excavation, Subterranean building and dewatering in Double Bay . (CR 25/02/2019).	31 December 2024	Complete / Achieved 	Complete	
Prepare a further report to limit excavation and dewatering in the most impacted zones in the Double Bay Floodplain (CR 25 October 2021).	31 December 2024	Complete / Achieved 	Complete	
Report to Council on a developer initiated planning proposal for 203-233 New South Head Rd, Edgecliff .	1 February 2025	Complete / Achieved 	Complete; Next step is to prepare a site-specific DCP	
				The PP was reported to the WLPP on 17 October 2024, where the WLPP advised Council to refuse the PP. The advice from the WLPP was reported to the EPC and subsequently on 25 November 2024 Council refused the planning proposal. Separately, the proponent submitted the PP for a rezoning review, which was considered by the SECPP on 19 November 2024. On 28 November 2024 the panel determined that the PP had merit and should be submitted for a Gateway determination, subject to changes. Should a Gateway determination be received, it is anticipated that the amended PP will be exhibited by the Panel in the second half of 2025, and staff will prepare a site-specific DCP which will be separately reported to Council before being placed on public exhibition.





Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council on Planning proposal, public domain plan and Development Control Plan for Edgecliff Commercial Centre .	31 March 2025	In Progress 	On Track	A PP to implement the Edgecliff Commercial Centre Strategy was reported to the WLPP on 19 December 2024. The WLPP advised Council to proceed with the planning proposal, subject to minor amendments. The PP and advice of the WLPP will be reported to a meeting of Council in the first quarter of 2025. Amendments to the Woollahra DCP 2015 that implement the ECC Strategy and the Public Domain Plan, will be reported to a meeting of Council in the first half of 2025, and it is anticipated that these changes will be publicly exhibited alongside the PP.
Amend planning controls to increase the minimum lot size for attached dual occupancies .	7 February 2025	Delays 	Awaiting external gateway decision	The DPHI are currently progressing reforms to low and mid rise housing, which will set minimum lot sizes for dual occupancies in the R2 Low Density Residential zone. We anticipate that this will be a minimum lot size of 450sqm. Staff will report on this matter when the reforms are finalised, as they will inform the outcome of this project.
Create a Design Advisory Panel to provide advice for significant DAs to inform the assessment.	31 December 2024	In Progress 	On Track	Staff have researched the benefits and constraints of introducing a Design Advisory Panel, which included consultation with a number of Sydney Councils with established Design Advisory Panels. It is anticipated that a report on this matter will be presented to a meeting of Council in the first half of 2025.
Report to a meeting of Council, updates to the Woollahra DCP 2014 to address enhancements in the EV industry .	30 June 2025	Complete / Achieved 	Complete; Next step is a post-exhibition report	On 16 December 2024, Council resolved to proceed with updates to the electric vehicle controls in the Woollahra DCP. These changes will be publicly exhibited and a post-exhibition report will be reported to Council in the first half of 2025.
Finalise an amendment to the Woollahra DCP for 136-148 New South Head Road, Edgecliff .	30 June 2025	Complete / Achieved 	Complete	On 12 August 2024 Council resolved to approve the draft DCP for exhibition. The draft DCP was exhibited from 28 August 2024 to 29 September 2024. At the meeting of 25 November 2024 Council resolved to approve the Draft DCP and the amendment took effect on 2 December 2024.






Project / Deliverable	Due By	Status	Stage	Progress Comments
<p>Post-exhibition report- Draft DCP (Amendment No.32)- Seniors housing controls and setbacks in the R2 zone (CR 25/22/2024).</p>	28 February 2025	<p>Output Achieved</p> 	Complete; Next step is a report within 2 years	<p>On 8 July 2024 Council resolved to approve the draft DCP for exhibition. The draft DCP was exhibited from 14 August 2024 to 15 September 2024. At the meeting of 25 November 2024 Council resolved to approve the Draft DCP and the amendment took effect on 2 December 2024.</p> <p>A further report on the application and use of the excavation controls for seniors housing developments will be prepared within 2 years, or sooner if it is identified that the variation approved by the DCP amendment is being misapplied and is inconsistent with the intent of the new control.</p>
<p>Report a Planning proposal to introduce Floor Space Ratio controls for R2 Low Density Residential Zone to replace floorplate controls to a meeting of Council.</p>	30 June 2025	<p>In Progress</p> 	On Track	<p>The PP seeks to address two administrative and housekeeping related matters resulting from the finalisation of a previous FSR PP. In particular, this PP will ensure that an FSR control applies to non-residential uses in the R2 zone e.g. child car centres and office premises.</p> <p>The PP was presented to the WLPP on 21 November 2024, who supported the PP. However, following further internal consultation and consultation with the DPHI, staff identified opportunities to make the proposed provisions much simpler.</p> <p>The PP (and associated amendments to the DCP) and advice of the WLPP will be reported to a meeting of Council in the first quarter of 2025.</p>




Strategy 4.2: Conserving our rich and diverse heritage.





Ref	Priority	Progress Comments
4.2.1	Implementation of the Heritage Gap Analysis which includes maintaining a program of heritage research and potential new conservation areas and heritage items.	<p>During this reporting period, our priorities were to:</p> <ol style="list-style-type: none"> 1. Progress an IHO, heritage study and planning proposal for 83a Fitzwilliam Road, Vauclose. 2. Exhibit and finalise the listing of two school buildings in Rose Bay. 3. Prepare a report on secondary wings in the Darling Point Heritage Conservation Area. 4. Commence the Gladswood Gardens study (which is a subset of the InterWar Flat Buildings study) 5. Progress with consultants the Significant Architects, Modern, Rose Bay Centre, Oxford Street and Arts and Crafts Studies. 6. A report to Council providing an update on SRV heritage related matters will be progressed to a meeting of Council in the first half of 2025.



Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council the Significant Architects study [NOM 09/12/19].	31 December 2024	In Progress 	On Track	In November 2023, Council staff appointed Robertson & Hindmarsh to progress one element of the Significant Architects Study which is being addressed in a series of projects across 2024 and 2025 as part of the program identified in the Heritage Gap Analysis. Pre-engagement with affected landowners has been completed and it is expected that a PP will be presented to the WLPP in the first half of 2025, with the PP and the advice of the WLPP being subsequently progressed to a meeting of Council.
Oxford Street Heritage Study [NOM 23/08/2021].	31 December 2024	In Progress 	On Track	Lisa Trueman Heritage Consultant was appointed to undertake this heritage study in conjunction with the action for 2A Queen Street (Centennial Flats). Depending on the recommendation of the study, it is anticipated that a PP will be presented to the WLPP in the first half of 2025, with the PP and the advice of the WLPP being subsequently progressed to a meeting of Council.

Project / Deliverable	Due By	Status	Stage	Progress Comments
2a-14a Queen Street, Woollahra Heritage Study [NOM 25/10/2021].	31 December 2024	In Progress 	On Track	Lisa Trueman Heritage Consultant has been appointed to undertake this heritage study in conjunction with the action for the Oxford Street Properties Heritage Study. Depending on the recommendation of the study, it is anticipated that a PP will be presented to the WLPP in the first half of 2025, with the PP and the advice of the WLPP being subsequently progressed to a meeting of Council.
Report on future heritage listing of arts and crafts buildings .	30 June 2025	In Progress 	On Track	In September 2024, Council staff appointed Extent Heritage to progress the Arts & Crafts Heritage Study. A draft study has been prepared, and due to its size and the need for pre-engagement with affected owners, it is anticipated that the study will be reported to a meeting of the WLPP in the second half of 2025 with the advice of the WLPP being subsequently progressed to a meeting of Council.
Report to Council on the heritage study of the Rose Bay Centre .	31 December 2024	In Progress 	On Track	In March 2024, TKD Architects were engaged to undertake the Rose Bay Centre Heritage Study, and a draft of the study was received at the end of 2024. Pre-engagement with affected landowners will commence in the first quarter of 2025, and it is expected that a PP will be presented to the WLPP in the first half of 2025, with the PP and the advice of the WLPP being subsequently progressed to a meeting of Council.
Report to Council on the Inter-War Thematic Study .	31 December 2024	Complete / Achieved 	Complete	In November 2023, GML were appointed to prepare a Thematic Study of Interwar Flat buildings in the Woollahra LGA. This comprehensive study was finalised and put onto Councils website in the second half of 2024 as a publicly available resource.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Inter-War Flat Buildings Heritage Study.	30 June 2025	In Progress 	On Track	Having completed the Inter-War Thematic Study, staff are embarking upon studies of Inter-War Flat Buildings. This has been broken down into smaller studies. The heritage significance of properties in Gladswood Gardens, Double Bay are currently under investigation, with briefs for further studies currently in preparation.
Modern Heritage Study.	31 December 2024	In Progress 	On Track	In November 2023, Council staff appointed heritage consultants GML to progress the Modern Study which is being addressed in different stages across 2024 and 2025 as part of the program identified in the Heritage Gap Analysis. Site visits have occurred (where possible). In late 2024 GML completed their study and pre-engagement with affected landowners commenced. It is expected that a PP will be presented to the WLPP in the first half of 2025, with the PP and the advice of the WLPP being subsequently progressed to a meeting of Council.
Report to Council on a Significant Tree Register planning proposal.	30 June 2025	Delays 	Awaiting Significant Tree Register Review	Not commenced. This project will commence following the finalisation of the Significant Tree Register Review project. Subject to the recommendations of this project, a PP will be progressed to a meeting of the WLPP.
Report on the further protection of secondary wings on contributory and heritage items in the Darling Point HCA (CR 25 October 2021).	31 December 2024	Complete / Achieved 	Complete	A report considering the further protection of secondary wings in Darling Point was presented to the EPC on 2 December 2024 and on 16 December 2024 Council resolved to take no further action on this matter. This item is now complete.
Progress a single chapter of the WDCP 2015 dedicated to heritage conservation (including contributory items) (CR 1/10/2022).	30 June 2025	Output Achieved 	Complete; Next step is a report to Council	Work on the dedicated single chapter of the WDCP 2015 has commenced, and consultation with Councils Heritage and Development control team will take place in the first half of 2025, with a report to Council expected in the second half of 2025.





Project / Deliverable	Due By	Status	Stage	Progress Comments
Preparation of Edgecliff Centre heritage study and planning proposal for implementation.	30 June 2025	Delays 	Awaiting external gateway decision	<p>In 2022, GML were appointed to prepare the Edgecliff Commercial Centre Heritage Study.</p> <p>The PP was presented to the WLPP on 20 October 2024, and in April 2024 Council resolved to support the PP (in part) and submit it for a Gateway determination to allow public exhibition.</p> <p>The request for a Gateway determination was lodged on 14 June 2024.</p> <p>However, a Gateway determination has not been issued, and the DPHI have advised that the PP should be withdrawn requesting that the PP should be considered in the context of the ECC Strategy. Staff submitted correspondence objecting to this approach.</p> <p>Notwithstanding, a PP to facilitate the ECC Strategy was presented to the WLPP on 19 December 2024, which incorporates the recommendations of the ECC Heritage Study. The WLPP noted that the ECC Heritage Study and PP had been submitted to the DPHI for Gateway Determination, and advised that the PP should be considered separately from the ECC Strategy. The advice of the WLPP will be presented to a meeting of Council in early 2025.</p>
Report to Council on the submissions received to the planning proposal to heritage list two school buildings in Rose Bay &	31 December 2024	Complete / Achieved 	Complete	<p>In June 2023 heritage consultants Artefact were engaged to progress this study. The recommendations were to list two schools buildings as heritage items in the Woollahra LEP 2014. On 13 May 2024 Council resolved to support the PP being submitted to the DPHI for a Gateway determination to allow public exhibition. and the PP was on exhibition from 14 August until 15 September 2025. Having considered the issues raised in submissions, on 25 November 2024 Council resolved to finalise the PP. It is anticipated that the heritage listings will come into force in the first quarter of 2025.</p>
Finalise a planning proposal to list two school buildings in Rose Bay as local heritage items).	31 March 2025	Complete / Achieved 	Complete	<p>In June 2023 heritage consultants Artefact were engaged to progress this study. The recommendations were to list two schools buildings as heritage items in the Woollahra LEP 2014. On 13 May 2024 Council resolved to support the PP being submitted to the DPHI for a Gateway determination to allow public exhibition. and the PP was on exhibition from 14 August until 15 September 2025. Having considered the issues raised in submissions, on 25 November 2024 Council resolved to finalise the PP. It is anticipated that the heritage listings will come into force in the first quarter of 2025.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council on a planning proposal to amend the heritage listing for 83a Fitzwilliam Road, Vaucluse.	31 December 2024	Output Achieved  	Complete; Next step is public exhibition	On 28 June 2024, an IHO was made on the site. A PP to locally list the site as a heritage item was reported to the WLPP on 19 September 2024 where the WLPP advised Council to support the PP. The advice from the WLPP was reported to the EPC and on 25 November 2024 Council resolved to endorse the PP and to submit it to the DPHI requesting a Gateway determination to allow public exhibition. The PP was submitted on 5 December 2024. Public exhibition is anticipated to take place in the first half of 2025.
Report to Council on a developer initiated planning proposal for 488-492 Old South Head Road & 30 Albemarle Avenue, Rose Bay.	30 June 2025	Complete / Achieved 	Complete	The PP was reported to the WLPP on 6 July 2023, where the WLPP advised Council to support the PP. The advice from the WLPP was reported to the EPC and on 14 August 2023 Council refused the PP. The proponent submitted the PP for a rezoning review, which was considered by the SECPP on 1 November 2023. The panel determined that the PP had merit and should be submitted for a Gateway determination. A Gateway determination was issued on 23 February 2024 by the DPHI stating that the PP should proceed subject to conditions. The proposal was exhibited by the DPHI from 2 April 2024 to 7 May 2024. The SECPP will consider the issues raised in submissions, before making a decision about whether the planning proposal should proceed to finalisation. If supported, the planning proposal will be referred to the DPHI to finalise the LEP.
Finalise an amendment to the Woollahra DCP for 488-492 Old South Head Road & 30 Albemarle Avenue, Rose Bay.	30 June 2025	Complete / Achieved 	Complete	On 13 May 2024 Council resolved to approve the draft DCP for exhibition. The draft DCP was exhibited from 22 May 2024 to 23 June 2024. The post-exhibition report was reported to Council on 8 July 2024, where Council resolved to approve the draft DCP. The amendment will take effect subject to the planning proposal for the site being finalised.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council on a developer initiated planning proposal for 8-10 New McLean Street, Edgecliff.	30 June 2025	Output Achieved  	Complete; Next step is to prepare a site-specific DCP	The PP was reported to the WLPP on 22 February 2024, where the WLPP advised Council to refuse the PP. The advice from the WLPP was reported to the EPC and subsequently on 11 March 2024 Council refused the planning proposal. Separately, the proponent submitted the PP for a rezoning review, which was considered by the SECPP on 28 February 2024. . Following the completion of an independent urban design review, the SECPP reconvened and endorsed the HOB and FSR for the site. In response, the proponent will amend the PP to align with the Panel's recommendation. The SECPP will reconvene in January 2025 to determine if the amended PP should be submitted for a Gateway determination. Should a Gateway determination be received it is anticipated that the amended PP will be exhibited by the Panel in the second half of 2025, and staff will prepare a site-specific DCP which will be separately reported to Council before being placed on public exhibition.


Strategy 4.3: Sustaining diverse housing choices in planned locations that enhance our lifestyles and fit in with our local character and scenic landscapes.

Ref	Priority	Progress Comments
4.3.1	Ensure Council's planning documents and strategies support high quality housing and housing diversity which is consistent with the strategic thinking of Council in relation to planned infrastructure, services and locational issues.	During the reporting period, this priority was addressed by progressing the planning proposal to implement the Edgecliff Commercial Centre Planning & Urban Design Strategy to a meeting of the Woollahra Local Planning Panel. The Double Bay Strategy and Edgecliff Strategy will encourage high quality housing and housing diversity.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Preparation of a sub-regional approach to affordable housing.	30 November 2024	Delays 	Preparations	A report on this matter was considered by EPC on 3 April 2023, and endorsed by Council on 11 April 2023. Since this time, Randwick & Waverley Councils have been reviewing their contribution approach. Council staff are currently preparing a review of all our contribution framework, and this is expected to be presented to a meeting of Council in 2025.
Prepare and adopt an Affordable Housing Scheme for Edgecliff Commercial Centre .	30 April 2025	In Progress 	On Track	The Draft Edgecliff Affordable Housing Contribution Scheme has been prepared by SGS Economics & Planning. The PP to enact the Scheme was reported to the WLPP on 19 December 2024. The WLPP advised Council to proceed with the planning proposal. The PP and the advice of the LPP will be reported to a meeting of Council in the first quarter of 2025.
Report a planning proposal to address net loss in housing numbers to a meeting of Council.	30 June 2025	In Progress 	On Track	This PP seeks to introduce controls to reduce instances of net dwelling loss on development sites. Staff are currently preparing a PP which will be tabled at a meeting of the WLPP in the first quarter of 2025, and the advice of the WLPP will then be presented to a meeting of Council.
Report a Housing Delivery Update to Council.	30 June 2025	Output Achieved 	Complete; Next step is a report to Council	In July 2024 Staff reported to Council on the progress of housing delivery in the Woollahra LGA. On 8 July 2024 Council resolved to receive and note this report and that staff provide a further housing delivery report to a meeting of Council in August 2025.


Strategy 4.4: Facilitate safe and active local centres which increase local activity, balance tourism demands with the impact on the community and are in line with local character.


Ref	Priority	Progress Comments
4.4.1	Ensure Council's planning strategies and controls support and promote appropriate development and activities in business centres.	During the reporting period, this priority was addressed by progressing the planning proposal to implement the Edgecliff Commercial Centre Planning & Urban Design Strategy to a meeting of the Woollahra Local Planning Panel. The Double Bay Strategy and Edgecliff Strategy will guide appropriate development in two of our business centres.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Prepare and adopt a Woollahra Local Approvals Policy .	30 September 2024	Delays 	Preparations	During this reporting period Council staff researched a range of other Councils policy in relation to our Local Approvals Policy, and prepared a draft for A Frame Signs for further internal consultation with staff from Heritage, Open Space and Trees, Property and Projects, and Compliance. It is anticipated that a report on this matter will be presented to a meeting of the Inclusion Advisory Committee for feedback in the first half of 2025.




Strategy 9.1: Collaborating to achieve great placemaking outcomes in our local centres which are hubs for jobs, shopping, dining, entertainment, and community activities.

Ref	Priority	Progress Comments
9.1.1	Encourage economic development in business and retail centres and implement Council's adopted Place Plans.	During this reporting period, our priorities were to: <ol style="list-style-type: none"> 1. Upgrade Council's business website 2. Deliver a workshop and a networking event for local business 3. Secure funding and assist planning of Woollahra Festival 2025 4. Consult on the Draft Paddington Public Domain Strategy 5. Install Christmas decorations throughout the LGA 6. Support delivery of placemaking and business sector support grant recipients events and activations 7. Engage and support business networks and explore future placemaking opportunities and funding sources in the LGA 8. Host a Small Business Advisory Working Group meeting.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Improve the amenity in Peaker Lane, Woollahra (CR 14/11/2022).	31 December 2024	Output Achieved 	Complete; Next step is re-sheeting through the Capital Works Program	On 14 November 2022 Council resolved to investigate and provide a report on options to improving the appearance of part of Peaker Lane. On 27 March 2023 Council resolved to provide \$30k to contribute to townscaping initiatives. A draft proposal which involved painting the rear of private properties was not agreed to by affected property owners, and after further community consultation, staff recommended to reallocate the funds of \$30k to re-sheet this section of Peaker Lane. On 25 November 2024, Council resolved to reallocate the funds to the Capital Works budget (01526).

Project / Deliverable	Due By	Status	Stage	Progress Comments
Report to Council on the Paddington Public Domain Strategy .	31 December 2024	Delays 	Preparations	In November 2023, Council staff appointed Spackman Mossop Michaels to progress this project. Since that time, staff have carried out a range of key stakeholder meetings and circulated an initial draft. This draft was presented to the Paddington HCA Working Party on 13 June 2024 for review. A number of matters were raised and further meetings have taken place with members of the Paddington Society. It is anticipated that a further version of the draft Public Domain Strategy will be reported to a meeting of the Paddington HCA Working Party in the first half of 2025, before being reported to a meeting of Council.

Strategy 11.2.1 Effective management of Council's finances.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Prepare and adopt a long-term s7.12 Development Contributions Plan .	31 March 2025	In Progress 	On Track	Staff are currently preparing a draft update to the Woollahra Section 7.12 Development Contributions Plan 2022. This will include a revised and long-term works schedule, and will be reported alongside the draft budget to a meeting of Council in March 2025. Subsequent to Council's endorsement, it will be exhibited and the issues raised in submissions reported to Council, before being finalised by the end of the financial year.
Review Council's s7.11 Development Contributions Plan .	31 March 2025	In Progress 	On Track	A review of the contribution framework is currently underway, and it is anticipated that a report on this matter will be presented to a meeting of Council in 2025.
Review, exhibit and adopt an updated VPA Policy .	31 March 2025	In Progress 	On Track	A review of the contribution framework is currently underway, and it is anticipated that amendments to the VPA Policy will be reported to a meeting of Council in 2025.



Compliance

Strategy 4.5: Ensure that planning and building requirements are promoted and complied with.

Ref	Priority	Progress Comments
4.5.1	Council provides cost effective and timely building certification service	<p>Council provided the following building certification services for the half year to 31 December 2024;</p> <ul style="list-style-type: none"> • 1 construction certificate application (CC) was received with 1 being determined, representing a market share of 1%; • 0 complying development certificate applications (CDC) were received with 0 being determined; • Council was appointed the Principal Certifier for 1 project, representing a market share of 1%.
4.5.2	Council provides an effective response to unauthorised uses and works.	<p>For the half year to 31 December 2024 Council's Building Control staff;</p> <ul style="list-style-type: none"> • Received 200 customer requests and finalised 150; • Served 10 Notices of intention to give an Order; • Served 5 Orders.

Strategy 5.3: Provide and maintain clean, attractive, accessible, connected and safe parks, sportsgrounds, foreshore areas and other public spaces and infrastructure such as roads, footpaths, bicycle facilities, stormwater drains and seawalls.

Ref	Priority	Progress Comments
5.3.3	Provide seasonal lifeguard services to Camp Cove Beach.	<p>Council provides a casual lifeguard service at Camp Cove Beach between October and April. The lifeguard service commenced on 26 October 2024 and operates until 25 April 2025 on an as needs basis and may be closed due to inclement weather.</p>

Strategy 6.2: Management of public parking on-street and off-street.

Ref	Priority	Progress Comments
6.2.1	Provide parking enforcement services.	<p>Routine proactive parking patrols are undertaken across the LGA daily, as well as responding to customers' specific requests and proactive patrols of illegal parking at schools.</p> <p>During the half year to 31 December 2024;</p> <ul style="list-style-type: none"> • 2,617 illegal parking service requests finalised • 20,560 street parking infringements were issued for various offences • 2,569 infringements were issued in Council carparks.

Strategy 7.2: Support cleaner, healthier waterways including improved water quality and healthy water catchments, creeks and harbour.

Ref	Priority	Progress Comments
7.2.5	Take appropriate and timely action in response to pollution incidents.	<p>During the reporting period Council's Rangers investigated the following customer requests with regard to building sites;</p> <ul style="list-style-type: none"> • 44 requests for air pollution issues, including dust related matters; and • 40 requests for sediment control / water pollution issues including building site discharges, wash-downs and spills.

Strategy 7.3: Monitor and respond appropriately to environmental and public health matters that impact community health and safety.

Ref	Priority	Progress Comments
7.3.1	Ensure compliance with food, animal and pool safety and environmental health matters	<p>At the end of the half year 31 December 2024 there were 403 recorded food premises in the LGA. The following food control activities were completed during the half year;</p> <ul style="list-style-type: none"> • 96 primary inspections were carried out; • 12 re-inspections were carried out; • 7 food notices/orders were issued; • 28 customer requests were investigated; and • 1 penalty infringement notice was issued. <p>For the half year to 31 December 2024 Council's Health Premises and Fire Safety registers confirmed the following;</p> <ul style="list-style-type: none"> • 140 health premises were recorded; • 4 health premises inspections were carried out; • 65 regulated cooling tower/warm-water systems were recorded; and; • 866 complete annual fire safety statements were lodged with Council. <p>For the half year to 31 December 2024 the following activities were carried out pursuant to Council's swimming pool safety program;</p> <ul style="list-style-type: none"> • 31 swimming pool inspection requests were determined; • 8 swimming pool exemption applications were determined; • 4 swimming pool fencing customer request was logged; and • 40 swimming pool fencing notices/orders were issued.




Governance

Strategy 2.1: Build strong and respectful connections with partners so that we can enhance and protect our local area and quality of life.

Ref	Priority	Progress Comments
2.1.2	Respond to calls for Office of Local Government submissions and collaborate with different levels of the government to help us achieve our community's aspirations for the LGA.	Submissions are prepared as required in response to the Office of Local Government and/or industry wide calls for submissions. This included Councillor Conduct and Meeting Practices submissions made by Council in November 2024, in response to a discussion paper issued by the Office of Local Government in September 2024.

Strategy 10.1: Encourage inclusive community participation and build respectful relationships through engagement and input into decision making.



Ref	Priority	Progress Comments
10.1.2	Ensure our suite of integrated planning and reporting documents are in plain language, meet legislative requirements and enable us to report on Council's performance to the community.	<p>The Audit, Risk and Improvement Committee (ARIC) reviewed Council's progress delivering our Annual Operational Plan for FY2023/24 on 22 October 2024 and provided feedback.</p> <p>The State of Our City 2021/22- 2023/24 was presented to Council for noting 28 October 2024, and the ARIC for noting 10 December 2024.</p> <p>Council's Annual Report 2023/24, including its audited Financial Statements, was endorsed by Council 25 November 2024 and noted by the ARIC 10 December 2024.</p> <p>The State of Our City 2021/22- 2023/24 and Annual Report 2023/24 are published on Council's website. These documents are in plain language, meet legislative requirements and enable reporting on Council's performance to the community.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Council adoption of a new Community Strategic Plan, Delivery Program and Operational Plan.	30 June 2025	In Progress 	On Track	<p>Preparations have commenced for development of a new Community Strategic Plan, Delivery Program and Operational Plan commencing 1 July 2025.</p> <p>In March 2024 a community satisfaction survey was undertaken. Survey participants who expressed interest in follow up contact were invited to workshops held at</p>


Project / Deliverable	Due By	Status	Stage	Progress Comments
				<p>Woollahra Library at Double Bay held in August 2024 to provide feedback on how their survey results should inform the development of a new Community Strategic Plan.</p> <p>From these workshops, Goals and Strategies were drafted and 2 further drop-in sessions were held at Woollahra Library at Double Bay in November 2024 to test these Goals and Strategies. A Your Say feedback page has also been made available for online feedback from 4 December- 20 January 2024.</p> <p>The feedback from the March survey, the August workshops and the November drop-in sessions will be presented to Councillors at a series of workshops held in January and February 2025 to assist their development of a new Community Strategic Plan, Delivery Program and Operational Plan. Once Council has developed their draft Plans, these will be placed on public exhibition including community pop-up sessions to gather feedback in April 2025.</p>

Strategy 11.3: Ensure effective and efficient governance and risk management.

Ref	Priority	Progress Comments
11.3.1	Maintain a strong governance framework that facilitates transparent and democratic decision-making and provide effective support to manage the efficient operation of Council and other Committee meetings in an open, transparent and accountable manner.	<p>Council, Committee and Panel meetings continue to be held as per the meeting schedule and promote openness, transparency and accountability in Council decision making processes. It is worth noting that Council Elections took place on Saturday, 14 September 2024.</p> <p>The first meeting of the new Council was held on 9 October 2024, at which time the Mayor and Deputy Mayor were elected. Also, at this meeting Council resolved a new meeting schedule for a trial period of November 2024 to June 2025 with a report due back to Council in May 2025.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver two pre-election candidate sessions in July 2024 in preparation for the 2024 Local Government Election.	31 July 2024	Completed/ Achieved 	Complete	Two sessions were run by Council on 26 June 2024, the sessions were facilitated by an external presenter.
Deliver the Councillor Induction Program in October and November 2024 following the Local Government Election in September 2024.	30 November 2024	In Progress 	On Track	A full program for Councillor Inductions sessions was formulated for delivery in 2024 to 2025. Induction sessions commenced in October 2024, immediately upon the declaration of the election results. Sessions held in October 2024 included Code of Conduct, Code of Meeting Practice and Effective Communication, which were delivered by external presenters. Further sessions are scheduled for 2025, including a session on Councillor involvement in planning and development decisions and roles of planning bodies, which will be delivered by an external presenter in March 2025.




Ref	Priority	Progress Comments
11.3.2	Ensure corporate risks are managed appropriately to reduce the likelihood of any adverse impacts to Council or the community.	The ARIC Chair and Independent Members were appointed in June 2024, with new members of the Audit, Risk and Improvement Committee having attended their first meeting on 6 September 2024 (Financials annual Reporting), and first full ARIC meeting on 22 October 2024. A Councillor workshop will be held in the last quarter of the 2024- 2025 financial year on Risk Management including Councils' Risk Management Framework, prior to the presentation to Council for adoption.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Undertake a review of Council's Risk Appetite and Strategic Risk Register with Councillors within six months of the 2024 Local Government Election.	31 March 2025	In Progress 	On Track	A workshop with Councillors on Council's Risk Appetite and Strategic Risk Register is anticipated to be held in May 2025.





Corporate Services

Strategy 11.1: Build an efficient organisation that places customers and the community at the heart of service delivery.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Improve the functionality of Development Assessment information on Council's website.	31 January 2025	Alternative action taken 	N/A	Following a detailed review and assessment it was determined that this project was no longer required.
Develop a detailed requirements document to support the tender process for a replacement of Council's Enterprise Resource Planning System.	31 May 2025	In Progress 	On Track	Work has not yet commenced on this Action. It is anticipated that the work will commence before 30 June 2025, but its completion will likely fall into the 2025-26 financial year.
Procurement and implementation of live chat functionality for Council's website.	31 March 2025	In Progress 	On Track	Project preparation activities have commenced through system demonstrations with prospective vendors. Consultation is underway to refine the functional system requirements, with procurement and implementation of a solution planned for later in this financial year.

Ref	Priority	Progress Comments
11.1.3	Maintain a high performing workforce that is responsive to the needs of the community and the organisation.	<p>Council celebrated successes and achievements at the annual Reward and Recognition event in December 2024.</p> <p>The focus of the last six months was on building the capabilities of our aspiring leaders with 32 employees participating and strengthening staff resilience and wellbeing including financial coaching.</p> <p>Council continues to enhance its Employee Value Proposition to remain competitive in the labour market.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Conduct biannual Staff Survey and develop an action plan that aligns with corporate priorities.	30 June 2025	In Progress 	On Track	We are currently working to determine the most appropriate timing for the survey to be undertaken during the 2025 calendar year.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Facilitate the delivery of strategies as set out in Council's Workforce Management Strategy.	30 June 2025	In Progress 	On Track	Strategies as set out in the Workforce Management Strategy continue to be delivered. In the last six months focus was on strengthening Council's Employee Value Proposition, securing a grant for traineeships and apprenticeships, supporting the development of our aspiring leaders and supporting staff wellbeing throughout October Safety month.

Ref	Priority	Progress Comments
11.1.4	Implement and conduct a Service Delivery Review Program to identify improvements to services delivery.	The Service Review Framework adopted 27 February 2023 continues to guide the Service Delivery Review Program. Budget has been allocated for two service reviews to be undertaken this financial year.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Undertake Service Reviews for Regulatory Services and the Woollahra Preschool including reporting on the feasibility (or otherwise) of expanding the provision of pre-school services places.	30 June 2025	In Progress 	On Track	It is anticipated the final reports will be presented to the ARIC by 10 June 2025 and to Council by 30 June 2025.

Strategy 11.2: Secure Council's financial position.


Ref	Priority	Progress Comments
11.2.1	Effective management of Council's finances.	Council's Long Term Financial Plan (LTFP) is currently being updated. The draft will be presented, together with Council's draft 2025/26 budget, to Council in March 2025 for consideration prior to being placed on public exhibition for community feedback. Council's December quarterly budget review for 2024/25 will be presented to the Finance, Community and Services Committee then Council in February 2025.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Council's Long Term Financial Plan is updated and adopted by Council.	30 June 2025	In Progress 	On Track	The draft Long Term Financial Plan will be presented to Council in March 2025 for consideration prior to being placed on public exhibition for community feedback.

Ref	Priority	Progress Comments
11.2.2	Achieve sustainable asset management through the integration of strategic asset planning with financial planning.	Asset Management Plans are currently being updated. They will be used to inform the Long Term Financial Plan.

Strategy 11.3: Ensure effective and efficient governance and risk management.

Ref	Priority	Progress Comments
11.3.3	Manage, coordinate and deliver Workplace, Health and Safety measures to ensure a safe and healthy work environment.	We have seen a significant reduction in manual handling injuries. An annual Health Day took place at our Alexandria Depot with approximately 100 staff in attendance. Our early intervention program continues to be well utilised and adds value by contributing to reduction to workplace injuries.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Facilitate the delivery of activities that focus on minimising psychosocial risks as set out in the Workforce Management Strategy.	30 June 2025	In Progress 	On Track	Training and officer responsibilities presentation has been scheduled for February 2025. The 2025 Staff Survey will include an assessment of psychosocial hazards in the workplace to inform action planning.



Community Services, Culture & Arts



Strategy 1.1: Provide, promote and facilitate a range of community projects, programs and events that support an inclusive, thriving and sustainable community.



Ref	Priority	Progress Comments
1.1.1	Provide opportunities to connect people and ideas to encourage lifelong learning and quality of life.	Council has continued to provide a range of opportunities for social connection through events and programs. The key events for the July to December period included NAIDOC Week Community Open Day in Cooper Park Community Hall in July 2024; Mental Health First Aid sessions held in November 2024; and International Day of People with Disabilities "Access Art" event held on 3 December, in partnership with local artists living with disabilities at Woollahra Gallery at Redleaf. Our ongoing programs included the Woollahra Philosophy Club held in the Cultural Hub, over Terms 3 and 4 and the monthly Poetica Petit events hosted both in the Woollahra Gallery at Redleaf and the Cultural Hub, connecting poets and musicians with a broad community. The 2024 Grants program supported several initiatives supporting life long learning, including "Lifesaver Woollahra" by Community Health Support, which provided free first aid and CPR training to the Woollahra community, enhancing public safety. This project aimed to significantly boost training capacity, benefiting families, seniors, educators, and youth.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Plan, promote and deliver 6 diverse and inclusive events for the community, relating to the following celebratory weeks: <ul style="list-style-type: none"> Youth Week Seniors Festival National Reconciliation Week Mental Health Week International Day of People with a Disability NAIDOC Week. 	<ul style="list-style-type: none"> Apr 2025 Mar 2025 May 2025 Oct 2024 Dec 2024 July 2024 	In Progress 	On Track	In partnership with a range of community organisations and across Council divisions, Council promoted and led the following key events <ul style="list-style-type: none"> NAIDOC Week Community Open Day at Cooper Park Community Hall in July 2024; Mental Health First Aid sessions held in November 2024; Mental Health Wellbeing Bags distributed to young people at Woollahra Library at Double Bay in December 2024; and International Day of People with Disabilities "Access Art" event held on 3 December at Woollahra Gallery at Redleaf in partnership with local artists living with disabilities.


Strategy 2.1: Build strong and respectful connections with partners so that we can enhance and protect our local area and quality of life.

Ref	Priority	Progress Comments
2.1.1	Respond to calls for Office of Local Government submissions and collaborate with different levels of the government to help us achieve our community's aspirations for the LGA.	Collaboration has continued with both government and non government agencies across the reporting period. Of particular note was the introduction of Council's newly adopted Outgoing Sponsorship Program. This new initiative was widely promoted across private and public organisations and to community groups, with Council resolving to fund on 24 November 2024, three new projects, including the Goethe-Institut 'Goethe Lounge' series of curated arts programs, Centre 360 with a Youth Connect and Empower Festival and Critical Path's '2025 Program Launch: 20 Year Birthday Celebration'. These projects will all be implemented in the first half of 2025. The Outgoing Sponsorship Program further supports Council's existing Grants program.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver Council's Community and Cultural grant stream.	30 September 2024	Completed / Achieved 	Complete	Twenty-five Community and Cultural grant stream projects were funded in the 2024/25 round, with an award presentation ceremony for successful applicants held in July 2024. Publicity and promotion was provided to increase awareness within the community and maximise engagement in the projects.
Deliver services to Woollahra residents as per contract with Holdsworth Community to deliver the following projects: <ul style="list-style-type: none"> Family Services Woollahra Dementia Alliance Action Plan Aged Care Wellness Hub Woollahra Connect Program Navigating My Aged Care System. 	30 June 2025	In Progress 	On Track	Holdsworth is meeting identified service deliverables as per the funding agreement. Council works in partnership with the Woollahra Dementia Alliance (WDA) and promotes activities and events. As the funding agreement will end on 30 June 2025, discussions have commenced on the development of a new funding agreement for 2025-2028.


Project / Deliverable	Due By	Status	Stage	Progress Comments
Continue to deliver medium term accessible housing services, through the provision of 10 home units, to Woollahra residents as per contract with Women's Housing Association targeting women and their families escaping domestic and family violence.	30 June 2025	In Progress 	On Track	Women's Housing Company is meeting the identified service deliverables as per the funding agreement. As the funding agreement will end on 30 June 2025, discussions have commenced on the development of a new funding agreement for 2025-2028.
Support the establishment of children, youth and family services and complementary programming at the Vaucluse Community Facility.	30 June 2025	In Progress 	On Track	A celebration of the newly renovated Vaucluse Bowling Club & Community Facility was held with a Community Open Day held on 17 August 2024 attracting young families to the facility. In partnership with Council, the South Eastern Sydney Area Health Service commenced operating their Child and Family Health Clinic at the facility from September 2024. Venue hire bookings have promoted use of the facility for birthday parties and other family friendly events and programs. In December, Woollahra Libraries established a new self service Library cabinet which contains children and related family focused content, available for loan, using a Woollahra Libraries membership card.


Ref	Priority	Progress Comments
2.1.3	Following adoption, administer Council's Reflect Reconciliation Action Plan 2022-2023.	A draft Innovate Reconciliation Action Plan (RAP) is currently being developed in consultation with Reconciliation Australia, Council's staff RAP Working Group, the Gujaga Foundation and La Perouse Local Aboriginal Land Council. The first review of the draft Innovate RAP by Reconciliation Australia was undertaken in July 2024, and following further discussion and refinements a second draft will be submitted to Reconciliation Australia in January 2025. The Innovate RAP follows Council's initial and successful Reflect RAP.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver first year outcomes for reconciliation by implementing the Innovate RAP, in accordance with allocated resources.	30 June 2025	In Progress 	On Track	<p>Council has undertaken the following key actions from its Reconciliation Action Plan.</p> <ul style="list-style-type: none"> A NAIDOC Week Community Open Day event was held on 13 July 2024 at Cooper Park Community Hall. Woollahra Council's Aboriginal and Torres Strait Islander Protocol and Guidelines were reviewed by the Gujaga Foundation and the Innovate RAP Working Group prior to reporting to Council. <p>The Innovate RAP Working Group reviewed the revised Draft Innovate RAP in November 2024, and considered the recommended changes made by Reconciliation Australia. The revised Draft Innovate RAP is scheduled for a further submission to Reconciliation Australia in January 2025.</p>


Strategy 2.2: Understand needs of our community so that we can facilitate access to support and services.

Ref	Priority	Progress Comments
2.2.1	Collaborate with a range of services to provide support for vulnerable members of our community.	<p>Community and Culture Department staff continue to network with community organisations, such as Missionbeat and attend meetings facilitated by Eastern Suburbs Homeless Assertive Committee (ESHAC) to provide ongoing support to vulnerable individuals. The Homelessness in Public Space Policy was endorsed by Council in December 2024 and is currently on public exhibition until 2 February 2025.</p> <p>Following the Bondi Westfield incident on 13 April Council supported the allocation of \$20,000 for education and support services around the matter of male violence in the community. Three information sessions will be held in the first half of 2025 to inform our local community, with a workshop to be held with Eastern Suburbs Domestic and Family Violence Network.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Education and support services on male violence in the community (CR 24/06/2024).	30 June 2025	In Progress 	On Track	<p>Three community education sessions have been scheduled in partnership with Inner City Legal Centre at the Woollahra Library at Double Bay. Dates and topics are as follows:</p> <p>Coercive Control: 13 March 2025 Financial Abuse: 10 April 2025 Systems Abuse: 15 May 2025.</p> <p>A workshop to identify additional support</p>


Project / Deliverable	Due By	Status	Stage	Progress Comments
Continue to work with a range of agencies to support homeless persons in our community by continuing referral of homeless persons when identified to support agencies, advocacy, participation in annual homeless count and delivery of training.	30 June 2025	In Progress 	On Track	requirements is currently been organised for the Eastern Suburbs Domestic and Family Violence Network and will be held prior to June 2025. A total of 4 referrals were made to Missionbeat during the period of July to December 2024. These referrals were made as requests for welfare checks for people sleeping rough in the local Woollahra LGA. Council works with the Eastern Suburbs Homeless Assertive Committee (ESHAC) to discuss homelessness referrals and supports in the Eastern suburbs. The Draft Homelessness in Public Space Policy was endorsed by Council on 25 November, 2024 for public exhibition from 2 December 2024 until 2 February 2025.


Ref	Priority	Progress Comments
2.2.2	Encourage and promote services and support for families, youth and children.	<p>The Children, Youth & Families Strategy and 4 Year Action Plan was adopted by Council on 12 August 2024.</p> <p>There continues to be ongoing promotion of facilities such as Vaucluse Bowling Club & Community Facility, including the ongoing partnership with South Eastern Sydney Area Health and the launch of the new Child and Family Health Clinic at the facility from September 2024.</p> <p>The Communications and Engagement Department have profiled a wide number of services and supports for children, youth and families through communication channels including print news, social media, e-news and the website including, but not limited to : summer holiday activities at the Gallery and Libraries, extended hours at Watsons Bay Library, the upgraded Lyne Park Playground, Community carols and Christmas Festival, Chanukah at the Bay, the Youth Photographic and Short Film Prize, HSC and wellbeing support, Trans Awareness Week, Bike Day, memory boxes to assist people living with dementia and carers, grant recipient projects- Yoga at Gap Park etc.</p>
2.2.3	Following adoption, administer Council's Disability Inclusion Action Plan.	<p>Council adopted the 2022-2026 Disability Inclusion Plan (DIAP) on 27 June 2022, in accordance with NSW legislation. Strong progress has been made over the past 6 months to implement the DIAP across Council with the annual DIAP report submitted and endorsed by Council on 12 August 2024 and forwarded onto NSW Department of Communities and Justice and Disability Council of NSW on 26 November 2024. Advice and input was received from the Inclusion (Disability, Aged and Carers) Advisory Committee on numerous Council matters during the reporting period with the highlight being the completion of stage A and B of the all-inclusive Lyne Park playground upgrade.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Continue to implement DIAP actions, undertaken by all Council divisions for 2024/25 financial year and report biannually to the Inclusion (Disability, Aged and Carers) Advisory Committee.	30 June 2025	In Progress 	On Track	The period of July to December, 2024 has once again seen significant progress in the completion and development of actions as part of the Disability Inclusion Action Plan (DIAP) 2022- 2026. The Inclusion Advisory Committee were limited to the one meeting during the period with the Council elections held in September 2024. This resulted in all Committees and working groups ceasing until election completed with new membership scheduled in February 2025. Disability awareness training was held on 14 November for Council's management team and DIAP Working Group hosted by Physical Disability Council of NSW.

Strategy 3.1: Promote opportunities for innovative, creative and cultural initiatives that support the community.





Ref	Priority	Progress Comments
3.1.2	Promote opportunities for innovative, creative and cultural initiatives that support the community.	<p>Council funded eight Cultural Grant Projects in the 2024/2025 funding round. These innovative, creative and cultural initiatives include McKell Park Painting Group, REELise Film Festival, Interactive Textiles workshops, an activation of Murray Rose Pool including art making, music and performance and Critical Path's Unveilings, an immersive experience into the creative process.</p> <p>Significantly Council adopted the draft Woollahra Arts and Culture Strategy and Action Plan 2024-2028 on 16 December, 2024 following public exhibition. This strategy has created a framework to define the direction of Woollahra's cultural life and brings together the diverse arts, culture and creative activities being delivered across the Municipality.</p>

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement the Arts and Culture Strategy and Action Plan for 2024/25 financial year and report biannually to Arts and Culture Advisory Committee.	30 June 2025	In Progress 	On Track	The draft Woollahra Council's Arts & Culture Strategy and Action Plan, 2024-2028 was placed on public exhibition from 21 August to 18 September 2024 and adopted by Council on the 16 December 2024. This Strategy defines the purpose and direction of Woollahra's cultural life and brings together the diverse arts, culture and creative activities being delivered within the Municipality.

Project / Deliverable	Due By	Status	Stage	Progress Comments
<p>Provide a dynamic annual program comprising Council-lead exhibitions alongside monthly art exhibitions at the Woollahra Gallery at Redleaf to be complemented by:</p> <ul style="list-style-type: none"> • Initiation of a monthly 'Quiet Hour' • Increased range and frequency of public programs to promote use of the Gallery and Cultural Hub • Implementation of new (2023) Artist in Residency guidelines • Development of a student placement program. 	30 June 2025	In Progress 	On Track	<p>Between July and December 2024 Woollahra Gallery at Redleaf hosted a total of 8 exhibitions, which were from the annual EOI exhibition program and Council-led exhibitions, such as Woollahra Small Sculpture Prize and the Woollahra Youth Photographic and Short Film Prize. A total of 7,140 visitors were received between 1 July 2024 to 31 December 2024. The annual program included openings, performances, tours, talks and workshops occurring across the Gallery and the Cultural Hub.</p> <p>On 3 December, International Day of People with Disability, the Gallery hosted 'Access Art', part of an ongoing series of dedicated public programming for people living with disability.</p> <p>On December 14, exhibiting artist Kirsty Kross partnered with Miroma, Woollahra Preschool and opera singers from the Sydney Conservatorium for a multifaceted performance that activated Murray Rose Pool, Blackburn Gardens, the Cultural Hub and the Gallery.</p> <p>The Gallery continued its Artist in Residence Program, hosting artists Drew Holland, Carla Zimble, The Little Umbrella Collective and Hal Witney over this period. From August to September, a student placement program was developed and trialled in partnership with UNSW Art & Design. This was very successful and it is planned to continue into 2025.</p>

Strategy 5.1: Enhance council provided community facilities to foster connections between people and place and enhance quality of life.


Ref	Priority	Progress Comments
5.1.1	Plan for community, cultural and recreational facilities to ensure they reflect community needs and aspirations.	<p>Council's 10 Community Venues continue to be well utilised. In July 2024 the newly adopted Fees and Charges and categories for Council's Community Venues were implemented, to ensure an equitable and wider range of venue users, including not for profit organisations, community and arts and recreational activities and private functions.</p> <p>The Vaucluse Bowling Club & Community Facility was officially re-opened on 17 August 2024.</p>




Project / Deliverable	Due By	Status	Stage	Progress Comments
Implement new Community Facility model and fee structure including: policies and procedures, new booking and payment system which aligns with community needs and aspirations.	31 December 2024	In Progress 	On Track	In July 2024 the newly adopted Fees and Charges and categories for Council's Community Venues were implemented. A Venue Hire Policy is currently being finalised, along with revised procedures and conditions of hire. A new booking and payment system is being investigated .
Develop an operating model and delivery plan for Rose Bay Community Centre as part of the Wilberforce Ave Car Park development.	30 June 2025	In Progress 	On Track	This project has commenced but is awaiting Council decision on the future of the project.
Finalise the Diversity Strategy and Action Plan across all Council divisions for 2024/25 financial year.	30 November 2024	In Progress 	On Track	A draft Diversity Strategy was prepared by December 2024. It will be presented to Senior management in February 2025 and will then be reported to Council, for endorsement for public exhibition, with a subsequent report for final adoption by April 2025.
Implement the Children's, Youth and Families Strategy and Action Plan for 2024/25 financial year.	30 June 2025	In Progress 	On Track	This strategy was adopted by Council on 12 August 2024. Actions which have been implemented in this reporting period include the ongoing promotion of facilities such as Vaucluse Bowling Club & Community Facility, including the ongoing partnership with South Eastern Sydney Area Health and the launch of the new Child and Family Health Clinic at the facility from September 2024. Other actions listed for 2024/25 financial year are planned first half of 2025.



Library Services

Strategy 1.1: Provide, promote and facilitate a range of community projects, programs and events that support an inclusive, thriving and sustainable community.

Ref	Priority	Progress Comments
1.1.1	Provide opportunities to connect people and ideas to encourage lifelong learning and quality of life.	The Libraries continues to provide a diverse range of events and programs foster community connections. Program and Events team delivered programs for a wide variety of audiences. Featured highlights were SCiFight comedy event: exploring ethic of AI, various author events, writing workshops and events to support small business including a networking event in partnership with Strategic Development. Spark in the Park events were held at Vaucluse Bowling Club, Lyne Park and Holdsworth Community Centre.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Plan, promote and deliver a minimum of 6 diverse and inclusive events, activities and programs which respond to community needs as evidenced through attendance rates and the public library evaluation.	30 June 2025.	In Progress 	On Track	Woollahra Libraries continues to offer a varied suite of public programs. This year we have piloted a new after dark film club at Paddington Library with our on staff film journalist. We have continued to support small business with a end of year networking night and completed another successful cycle of the Digital Literary Awards with sponsorship allowing us to increase prize values. This years awards attracted 169 entries across the four categories. The Writers and Readers program featured authors such as James O'Loughlin and Chris Hammer, while a seed saving workshop at Watsons Bay was held to promote sustainability and the Seed Library. We have worked in partnership with the Paddington Society to delivery local history talks, including a fully subscribed Paul Irish talk on the history of indigenous Paddington.





Project / Deliverable	Due By	Status	Stage	Progress Comments
Plan, promote and deliver a minimum of 3 programs fostering digital and technology literacy as evidenced through attendance and public library evaluation.	30 June 2025	In Progress 	On Track	4 x 3D printing workshops have been held this reporting period including workshops focussed on jewellery and architecture. After school STEM programming has featured a booked out Robotics Club and a we held an expert debate on the benefits of AI. Grant funding supported the delivery of Tech Savvy Seniors, with sessions covering smart phones to cyber safety, video calling and social media delivered this period. Tech at Ascham delivered 2 x 4 week blocks of intergenerational tech support and our Tech connect program linked volunteers to those needing support.
Plan, promote and deliver a minimum of 6 diverse and inclusive children's and youth programs which are positively received by the community as evidenced through attendance and public library evaluation.	30 June 2025	In Progress 	On Track	Youth program have featured local young artist Zephyr Johnson-Grey who exhibited works in the Library youth space and held workshops in the October school Holidays with other highlights including after school robotics and book clubs and workshops in VR, crochet and Dungeons and Dragons. HSC students were supported with 4,300 students utilising extended opening hours a drop in tutoring service was provided along with wellness activities such as hand massages and therapy dogs. The dinosaur themed October School Holiday program was well attended offering craft, movies and a brick- a- saurus lego workshop. Storytime, Rhyme time an Book Babies were held weekly across the three libraries with Speech pathologist, Stella Shamsirad delivering a special inclusive storytime in November.
Continue to curate content on our library webpages to improve discoverability. Incorporate book review capability into the library website and catalogue. Incorporate chat functionality as a customer touchpoint for the library.	30 June 2025	In Progress 	On Track	All local history webpages have been reviewed and re-organised. A Summer Reading Club page has been created to promote this program. Work to incorporate book reviewing functionality is in progress with the Library Management System vendor.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Deliver ongoing support and social inclusion opportunities for Seniors including fortnightly delivery of Home Library Service and two targeted programs eg. Tech Savvy Seniors and Bus to Books.	30 June 2025	In Progress 	On Track	The Home Library Service currently delivers to 95 members and offers easy to use devices to deliver e-audiobooks for those who are vision impaired. In September the service launched a collection of Memory Boxes to help maintain connections with people living with dementia. The Libraries Bus to Book program provided monthly access to the library for less mobile community members and our Home Library Service celebrated the Festive Season with a special morning tea featuring a musical group from Cranbrook and a singing performance from Woollahra Preschool.
(a) Increase digitally accessible content in our local history research service (b) Celebrate local heritage through delivery of 4 plaques via the Woollahra Plaques scheme.	30 June 2025	In Progress 	On Track	The Local History webpages have been reviewed and reorganised to make it more engaging, interactive and accessible for library customers. Pages with extensive information have been consolidated into PDF format and placed in the digital archive. Deep links have been added from the website to Local History Digital Archive enhancing the discoverability and availability of the Local History collection. Photographic galleries have also been refreshed. Plaques honouring Thomas Tamara, Nanny Nellola and Lyndon Dadswell CMG have been unveiled so far this financial year. Research for the 2023/2024 nomination period is being compiled.

Strategy 3.1: Promote opportunities for innovative, creative and cultural initiatives that support the community.

Ref	Priority	Progress Comments
3.1.1	Provide innovative and high quality library and local history services.	Woollahra Libraries currently has 27,990 active Library members who are regularly accessing library services. Over the past six months there have been an average of 53, 674 visitors per month and an average of 69,995 loans per month. This includes 37, 170 physical loans and 32, 785 digital loans. New self check kiosks were installed in all Libraries this period, these machines provide a more intuitive customer experience and integrated payment options. Fortnightly newsletters were sent to 14,122 subscribers, 2,909 Facebook followers and 1,524 Instagram followers.


Ref	Priority	Progress Comments
		Woollahra Libraries has 99 active volunteers engaged in assisting with various tasks including the Tech Connect program and monitoring the slide. The Local history team installed a plaque honouring indigenous leaders Nanny Nellola and Thomas Tamara and sculptor Lyndon Dadswell CMG. Double Bay Local history walks were held in September and October.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Improve discovery of online collections, through interactive and digital experiences in library spaces using cutting edge technology.	30 June 2025	In Progress 	On Track	Woollahra Libraries now has additional access to the digital collection within Library spaces. An interactive screen has been upgraded to feature Libby ebooks and eaudio. Customers can browse the collection and have a link with the ebook sent to their mobile device. A hublet has been installed on level 2 of Double Bay Library, this device allows the lending of tablets that are preloaded with curated items from the digital collection. Woollahra Libraries is currently trialling an interactive touch table, giving customers access to digital newspapers and magazines.
Commence installation of automated service points/library lending machine into community facility locations including the Vaucluse community facility.	31 July 2024	In Progress 	On Track	A LibCabinet has been ordered for Vaucluse Community Centre and is currently in production. Estimated installation date is early 2025.
Investigate the feasibility of a paid library loan delivery service.	31 March 2025	In Progress 	On Track	Research phase is currently underway with discussions held with other Libraries offering a similar service and with our Library Management Service provider as to development required.
Review opening hours of library services following trial of Watsons Bay extended library access hours through unstaffed mechanisms project.	31 March 2025	In Progress 	On Track	Watsons Bay Member Access Hours infrastructure has been installed with trial period commencing in November. Over 150 members have registered for access and our first visitors have successfully used the library outside of staff time.





Customer Experience & Engagement

Strategy 3.1: Promote opportunities for innovative, creative and cultural initiatives that support the community.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implementation of Council's Events strategy: <ul style="list-style-type: none"> Information / resources are promoted to assist community groups /partners with event management / promotion An annual events calendar is published on website Promotion of Event Management Strategy. 	31 March 2025	In Progress 	On Track	Following the successful adoption of the Draft Event Strategy and Policy Review and a public exhibition period of 28 days, the draft Strategy will be presented to FC&S in March 2025 for adoption by Council. Council's website has been updated with an annual events calendar and additional resources for the community to use in planning their events. Actions outlined in the Strategy are being developed and are on track.







Strategy 10.1: Encourage inclusive community participation and build respectful relationships through engagement and input into decision making.





Ref	Priority	Progress Comments
10.1.1	Support council through provision of resources, education and tools and communicate opportunities for engagement.	Council continues to communicate opportunities for community engagement through a variety of channels including, direct mail, enews, newsletters, social media, events, advertising and the Your Say Platform. Council had 20,578 Site visits to Your Say for July-Dec 2024 and 4,328 registered users for the same period on track with projected targets. A Micromex survey conducted in March 2024 indicated a high level of community satisfaction with opportunities for engagement at 91% satisfaction. Based on survey feedback the community would now like to see their feedback demonstrated in the decision-making of Council.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Implementation of Communication and Engagement strategy to deliver positive customer experience and project engagement outcomes.	30 June 2025	In Progress 	On Track	The most popular engagement projects in this period with the most number of submissions were: <ol style="list-style-type: none"> 1. Public toilet in Gugara Park – 66 submissions 2. Woollahra Council App review – 52 submissions 3. Rushcutters Bay Park playground – 41 submissions 4. Woollahra Preschool Customer satisfaction survey – 41 submissions 5. Robertson Park Playground upgrade- 35 submissions.
Facilitate training by an accredited trainer for at least 10 members of staff to increase skills and confidence with engagement strategy and delivery.	30 April 2025	In Progress 	On Track	Council staff interested and involved with community engagement participated in an in-house training session on how to host a pop-up on 24 July 2024 attended by 9 staff members and a training session on how to run a successful engagement on 6 November 2024 attended by 11 staff members. A session on stakeholder engagement for relevant staff is being held on 19 March 2025. These sessions provide staff with confidence and skills to plan and deliver successful engagement in the community and additionally provide opportunities to network and share ideas about cross collaboration on success stories, risks and opportunities for improvement to benefit peers and the overall engagement experience.


Strategy 11.1: Build an efficient organisation that places customers and the community at the heart of service delivery.


Ref	Priority	Progress Comments
11.1.1	Drive customer design throughout council to improve customer experience.	Online CX training module was launched for all staff across Council to broaden staff understanding of having a customer first approach. Council staff induction was Reviewed and updated. Managers across Council initiated their individual Customer Experience Projects focusing on improving customer experience in specific areas of operation across Council.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Development and training of staff that design services on Customer Experience design tools.	30 June 2025	Completed / Achieved 	Complete	The online CX training module was launched to all staff. This comprehensive module provides all staff with the CX tool kit to assist when designing services. The CX team have worked with Managers and their coordinators to implement their individual CX projects.
Continued expansion of the capabilities of the Woollahra app based on customer feedback.	30 June 2025	Completed / Achieved 	Complete	Additional features were added to the Woollahra app which includes the ability to comment and provide additional information at any time, even after the request is closed and upload extra photos after the request has been created.
Train customer facing staff on Customer Experience principles.	30 June 2025	In Progress 	On Track	The online CX training module was launched for all staff, providing them with a comprehensive CX toolkit to assist when designing services. This is included in the new starter pack. Updated induction for new starters presentation.
Implement a Customer experience dashboard by automating data collection.	30 June 2025	In Progress 	On Track	Council now has Power BI licences for all managers and directors. Dashboard and reporting through Power BI for the CRM system has been created and introduced. Power BI introductory training was conducted for all users.
Investigate a system to enable Council to create a shared information knowledge database to better inform and serve our customers.	30 June 2025	In Progress 	On Track	This work will commence on a scoping project in 4th quarter.
Expand online payment options for: <ul style="list-style-type: none"> • Permit to Stand Plant • Work zone Application • Inspection for Private Tree Pruning • Work on Roadways and Council Property • Road Opening Permit. 	30 June 2025	In Progress 	On Track	Online parking permits were launched in July 2024. IT is looking at systems to integrate Authority receipting before launching the next 5 forms.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Use data from Customer Satisfaction surveys to benchmark results and drive improvements in our services.	31 March 2025	In Progress 	On Track	We have implemented a survey on all customer lodged CRM's on their finalisation and use this feedback to guide future enhancements. We have continued gathering feedback from our Managers Customer Experience projects which has provided us with actionable insights. The library's annual survey was conducted which included a net promoter score.
Review Council's complaint management policy and procedures.	31 December 2024	In Progress 	On Track	This will be reviewed in this quarter. Relevant information from the Child Protection Policies and practices will be incorporated.
Implement an automated Customer satisfaction feedback process after the completion of all call Centre calls.	31 December 2024	Completed / Achieved 	Complete	This feature has now been implemented on call completion and the information is being analysed to gather information on customer satisfaction.
Automate the renewal process of resident and visitor parking permits to reduce customer effort.	30 June 2025	In Progress 	On Track	Online parking renewal process was launched in July 2024. Automation of visitor permit requests will be investigated.

Ref	Priority	Progress Comments
11.1.2	Transform Council's business, by optimising the use of technology to support effective business processes and customer journeys.	The ability for the community to apply for and pay for parking permits online was launched 1 July 2024. There has been a positive response by the community to this new on line parking renewal option with 61% of customers choosing to use this this facility. Work is continuing on the next 5 highest volume transaction forms that are currently not able to be paid for online.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Investigate the ability to use SMS for requests and enquiries.	30 June 2025	In Progress 	On Track	This work has not yet been commenced. Planned for the 3rd quarter of FY2024/25.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Continue to evolve website to improve customer experience: <ul style="list-style-type: none"> Following the introduction of a feedback widget on Council's website implement viable improvements Incorporate chat functionality as a touchpoint for customer to contact the Customer Call Centre. 	30 June 2025	In Progress 	On Track	The successful trial of an online accessibility tool trial and feedback widget in 2023, saw the permanent adoption of these features. Feedback assists with website improvements, largely in our waste and recycling information and the provision of an award-winning online resident parking permit process. We are currently working on improving the venue hire section of our website through a collaborative internal working group informed by user feedback.

Workload and Productivity

The following table shows the Service results for the reporting period.




Service	FY 2021/22 (av.)	FY 2022/23 (av.)	1st Qtr 2023/24	2nd Qtr 2023/24	3rd Qtr 2023/24	4th Qtr 2023/24	FY 2023/24 (av.)	1st Qtr 2024/25	2nd Qtr 2024/25	FYTD 2024/25 (av.)
DAs and CDCs processed by Customer Service staff	302	308	281	293	228	294	274	314	305	619
Calls answered by Customer Service staff	18,498	16,537	16,173	16,412	16,358	15,375	16,080	16,571	15,395	15,983
Service standard for call answered	96%	94%	96%	95%	95%	94%	95%	93%	90%	92%
Visitor permits and Daily permits issued by Customer Service staff	4,159	5,611	5,680	6,560	6,945	4,900	6,021	4,770	5,110	4,940
Parking permits issued by Customer Service staff	1,271	1,285	1,349	1,328	1,432	1,071	1,295	1,365	1,346	1,356



Woollahra Preschool

Strategy 2.2: Understand needs of our community so that we can facilitate access to support and services.

Ref	Priority	Progress Comments
2.2.2	Encourage and promote services and support for families, youth and children.	Woollahra Preschool provides an 80 place centre for children aged 3-5 years and provides an exceeding standard of care. The Preschool continues to support children with special needs with a dedicated Special Inclusion Support Teacher.

Project / Deliverable	Due By	Status	Stage	Progress Comments
Quarterly intergenerational program delivered between Woollahra Preschool and Holdsworth Community.	30 June 2025	In Progress 	On Track	In partnership with Holdsworth Community, one intergenerational activities was delivered at Woollahra Preschool for the period of July to December 2024. Holdsworth's senior clients interacted with the pre-school children and observed their activities in November 2024.
Work in partnership with providers to deliver a weekly Indigenous community language program to children in Woollahra Preschool.	30 June 2025	Delays 	Preparations	Council has yet to restart the Dharawal Language Program due to insufficient number of educators available from provider. It is anticipated that the program will recommence in the second school term of 2025.
Ongoing implementation of a customer experience satisfaction measure in the preschool to improve the experience of parents and carers within the service.	30 June 2025	In Progress 	On Track	The Woollahra Preschool conducted its annual parent survey from 20 to 30 November, 2024. A good response was received for parents in all four rooms of the Preschool. The results from the survey are being reviewed to see if there are areas of improvement for implementation. A quick snapshot daily survey with use of smiley faces was introduced in Term 4. It has received a slow response to date, but will be well promoted at the start of 2025 school year.

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